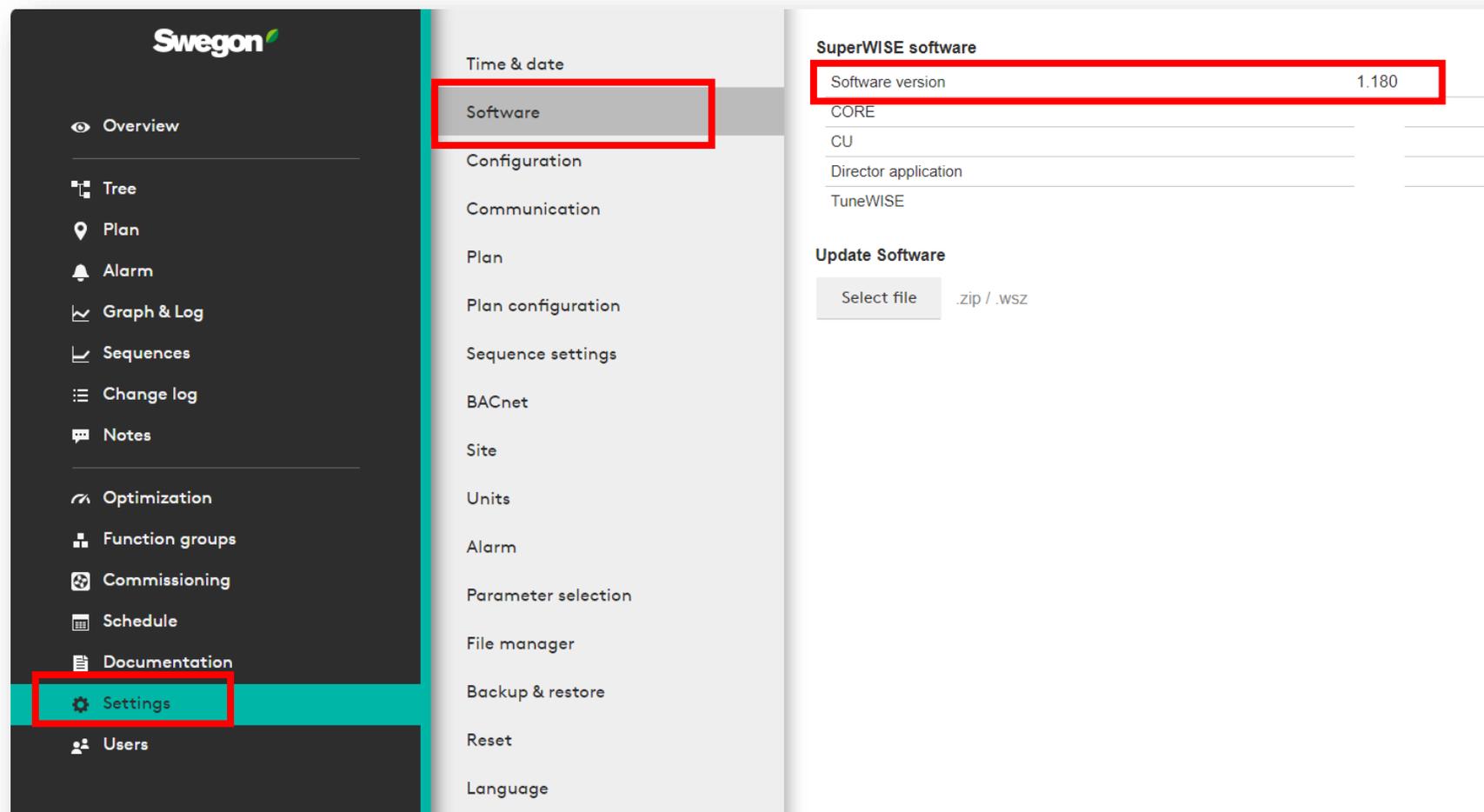


Swegon **INSIDE**

Connect WISE systems to Swegon **INSIDE** cloud to utilise our
connected cloud services

Ensure you have SW 1.150.1 or later
(minimum recommended version: 2.10)



The screenshot displays the Swegon user interface. On the left is a dark sidebar with a menu. The 'Settings' option, represented by a gear icon, is highlighted with a red box. The main content area is divided into two columns. The left column contains a list of settings categories: Time & date, Software (highlighted with a red box), Configuration, Communication, Plan, Plan configuration, Sequence settings, BACnet, Site, Units, Alarm, Parameter selection, File manager, Backup & restore, Reset, and Language. The right column is titled 'SuperWISE software' and contains a table with the following data:

SuperWISE software	
Software version	1.180
CORE	
CU	
Director application	
TuneWISE	

Below the table is an 'Update Software' section with a 'Select file' button and the file format '.zip / .wsz'.

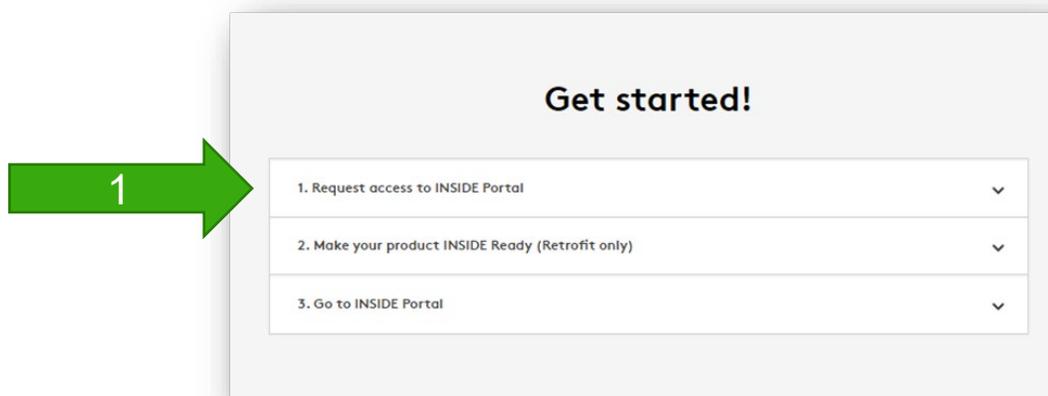
Activate Swegon INSIDE on the product

The screenshot displays the Swegon web interface with the following elements:

- Left Sidebar:** Contains navigation icons and labels: Översikt, Träd, Plan, Larm, Graf & Logg, Sekvenser, Ändringslogg, Anteckningar, Optimering, Funktionsgrupper, Injustering, Schema, Dokumentation, **Inställningar** (highlighted in teal), and Användare.
- Top Bar:** Displays the Swegon logo.
- Navigation Menu:** Lists various settings categories: Tid & datum, Programvara, Konfiguration, Kommunikation, Plan, Plankonfiguration, Sekvensinställningar, BACnet, Anläggning, Enheter, Larm, Parameterval, Filhanterare, Säkerhetskopior & återställning, Återställ, and Språk.
- Main Content Area:**
 - Nätverk:** Configures LAN-ports. 'Port 4: Driftnät' has 'SSH-kommunikation' and 'Webbkryptering' toggles. It includes fields for IP-typ (Statisk), IP-adress, Nätmask, Standard gateway, Primär DNS (8.8.8.8), and Sekundär DNS (8.8.4.4). A 'Spara' button is present.
 - Port 3: Service:** Includes fields for MAC-adress, IP-typ, IP-adress, and Nätmask.
 - Swegon INSIDE:** Features a 'Swegon INSIDE' toggle switch (highlighted with a red box and labeled '1.'), 'MQTT via websockets', and 'Serienummer' fields.
 - Swegon INSIDE Certifikat:** Includes 'Certifikat status' (Giltigt), 'Certifikat ID', and 'Aktiveringskod' fields, with an 'Activate' button.

Create an account

- Go to [Swegon's website](#)
 - Support & software → Connected products
- 1 Request access to INSIDE Portal
- 2 Fill in the form and click "Send"
- Then wait for an email with an invitation to INSIDE Portal

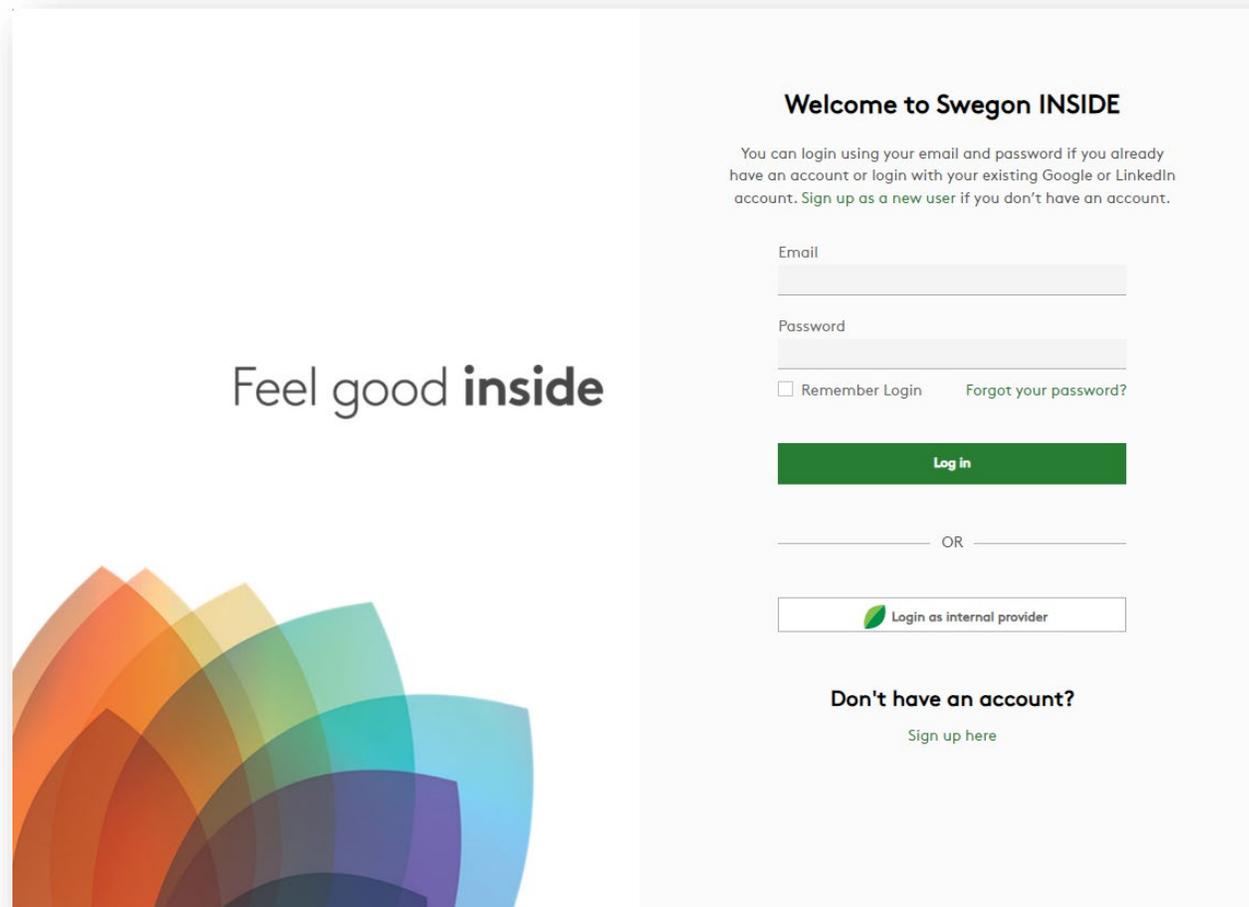


The image shows a 'Get started!' page with a form titled '1. Request access to INSIDE Portal'. The form includes a dropdown menu for 'Choose product*' (set to 'Please Select'), a text field for 'Serial number of product*', and text fields for 'Building name*', 'Building address*', 'City*', and 'Country*' (set to 'Please Select'). At the bottom, there is a 'protected by reCAPTCHA' badge and a green 'SUBMIT' button. A large green arrow with the number '2' points to the 'SUBMIT' button.

1. Log in to INSIDE Portal

Swegon INSIDE Portal

- <https://inside.swegon.com>



The screenshot shows the Swegon INSIDE Portal login interface. On the left, there is a decorative graphic of overlapping semi-circles in various colors (orange, yellow, green, blue, purple) and the text "Feel good **inside**". On the right, the login form is titled "Welcome to Swegon INSIDE". It includes a message: "You can login using your email and password if you already have an account or login with your existing Google or LinkedIn account. Sign up as a new user if you don't have an account." Below this are input fields for "Email" and "Password". There are checkboxes for "Remember Login" and a link for "Forgot your password?". A green "Log in" button is positioned below the form. Below the button, there is an "OR" separator and a button labeled "Login as internal provider" with a small green leaf icon. At the bottom, there is a section titled "Don't have an account?" with a link "Sign up here".

Feel good **inside**

Welcome to Swegon INSIDE

You can login using your email and password if you already have an account or login with your existing Google or LinkedIn account. Sign up as a new user if you don't have an account.

Email
Password

Remember Login [Forgot your password?](#)

Log in

OR

 Login as internal provider

Don't have an account?
[Sign up here](#)

2. Go to the building page

Home > Organisations > Company Name

← GO BACK EDIT ORGANISATION

Company Name

Buildings

Search for building name

Name	City	Country	Number of products	Role
Head Office	Stockholm	Sweden	0	Organisation Admin

Rows per page: 100 1-1 of 1

Organisation administrators

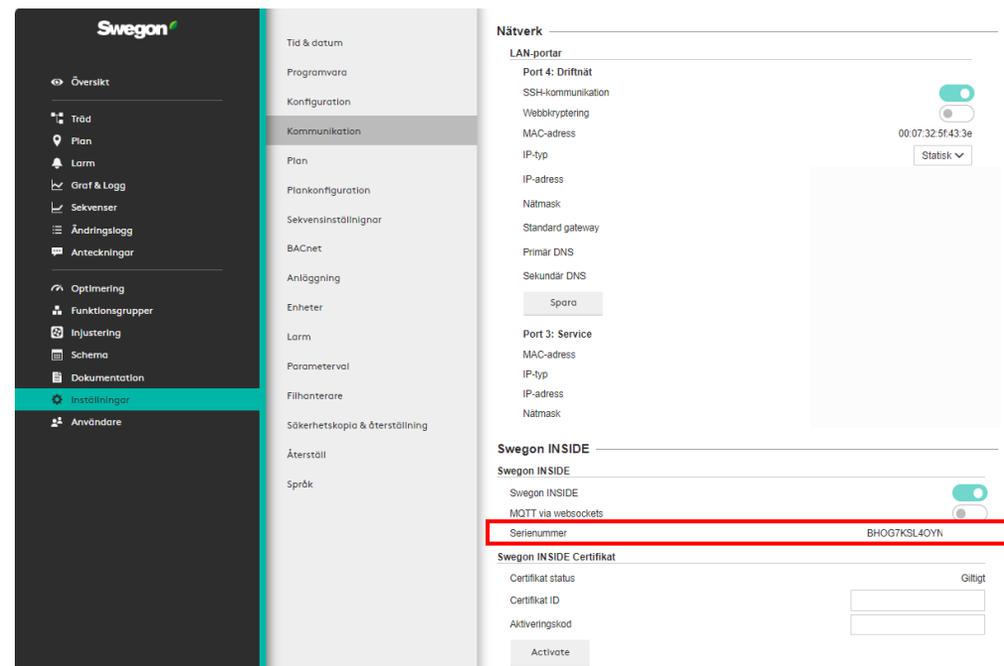
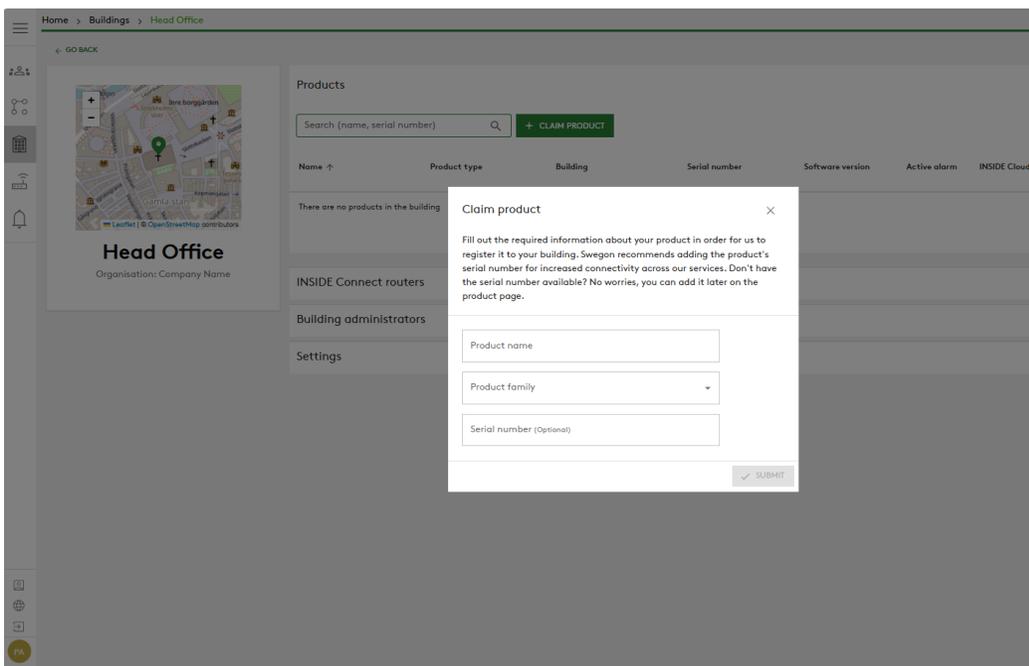
App users

PA

3. Tap "Claim product/Add product"

The screenshot shows the Swegon mobile application interface. At the top, the breadcrumb navigation reads "Home > Buildings > Head Office". Below this is a "GO BACK" button. On the left, there is a vertical sidebar with icons for home, search, and notifications. The main content area is divided into two sections. The left section features a map of the "Head Office" location with a green pin, and the text "Head Office" and "Organisation: Company Name". The right section is titled "Products" and contains a search bar with the placeholder text "Search (name, serial number)". To the right of the search bar is a green button labeled "+ CLAIM PRODUCT", which is circled in orange. Below the search bar is a table with the following columns: "Name ↑", "Product type", "Building", "Serial number", "Software version", "Active alarm", "INSIDE Cloud", and "INSIDE Connect". The table is currently empty, with the text "There are no products in the building" displayed below it. At the bottom right of the table, there is a pagination control showing "Rows per page: 100" and "0-0 of 0". Below the table, there are three expandable sections: "INSIDE Connect routers", "Building administrators", and "Settings".

4. Give your product a new name and select the correct product family and serial number. The correct **serial number** is required to connect the device and view live data.



4b. If the product is already connected to INSIDE Cloud, you must enter the product's MAC address to add it.

The screenshot displays the Swegon web interface. On the left is a dark sidebar with a menu. The main content area is divided into three sections: 'Nätverk', 'Swegon INSIDE', and 'Swegon INSIDE Certifikat'. In the 'Nätverk' section, under 'LAN-portar', 'Port 4: Driftnät' is expanded. The 'MAC-adress' field is highlighted with a red box and contains the value '00:1A:2B:3C:4D:5E'. A green number '1.' is placed to the left of the 'Kommunikation' menu item, and a green number '2.' is placed to the left of the 'Språk' menu item. In the 'Swegon INSIDE' section, the 'Swegon INSIDE' toggle is turned on. In the 'Swegon INSIDE Certifikat' section, the 'Aktiveringskod' field is empty.

Swegon

Översikt
Träd
Plan
Larm
Graf & Logg
Sekvenser
Ändringslogg
Anteckningar
Optimering
Funktionsgrupper
Injustering
Schema
Dokumentation
Inställningar
Användare

Tid & datum
Programvara
Konfiguration
Kommunikation
Plan
Plankonfiguration
Sekvensinställningar
BACnet
Anläggning
Enheter
Larm
Parameterval
Filhanterare
Säkerhetskopiera & återställning
Återställ
Språk

Nätverk

LAN-portar

Port 4: Driftnät

SSH-kommunikation

Webbkryptering

MAC-adress **00:1A:2B:3C:4D:5E**

IP-typ Statisk

IP-adress

Nätmask

Standard gateway

Primär DNS 8.8.8.8

Sekundär DNS 8.8.4.4

Spara

Port 3: Service

MAC-adress

IP-typ

IP-adress

Nätmask

Swegon INSIDE

Swegon INSIDE

MQTT via websockets

Serienummer

Swegon INSIDE Certifikat

Certifikat status Giltigt

Certifikat ID

Aktiveringskod

Activate

1.

2.

4

5. You have now successfully added your product.

Home > Buildings > Head Office

← GO BACK



Head Office
Organisation: Company Name

Products

Search (name, serial number) + CLAIM PRODUCT

Name ↑	Product type	Building	Serial number	Software version	Active alarm	INSIDE Cloud	INSIDE Connect
WISE	WISE II	Head Office					<div style="background-color: #ccc; padding: 2px 5px; border-radius: 3px;">CONNECT 30 MIN</div>

Rows per page: 100 ▾ 1-1 of 1 < >

INSIDE Connect routers ▾

Building administrators ▾

Active alarms ▾

Settings ▾

6. If your product is not connected to INSIDE Cloud (shown below with the red cloud symbol), you must check that
- Swegon INSIDE is activated on the product
 - it has a valid certificate (INSIDE Ready)
 - the product's serial number is entered in INSIDE Portal

The screenshot shows the 'Head Office' page in the Swegon INSIDE Portal. On the left, there is a map of the location. The main area displays a table of products. The first product listed is 'WISE II' at the 'Head Office' building. In the 'INSIDE Cloud' column for this product, there is a red cloud icon with a slash through it, indicating it is not connected. A large brown arrow points to this icon. Below the table, there are navigation options: 'INSIDE Connect routers', 'Building administrators', 'Active alarms', and 'Settings'. At the bottom right of the table, it shows 'Rows per page: 100' and '1-1 of 1'.

Name ↑	Product type	Building	Serial number	Software version	Active alarm	INSIDE Cloud	INSIDE Ready
WISE	WISE II	Head Office					



**If your product does not have a valid
certificate:**

Here's how to make your product INSIDE
Ready (Retrofit)

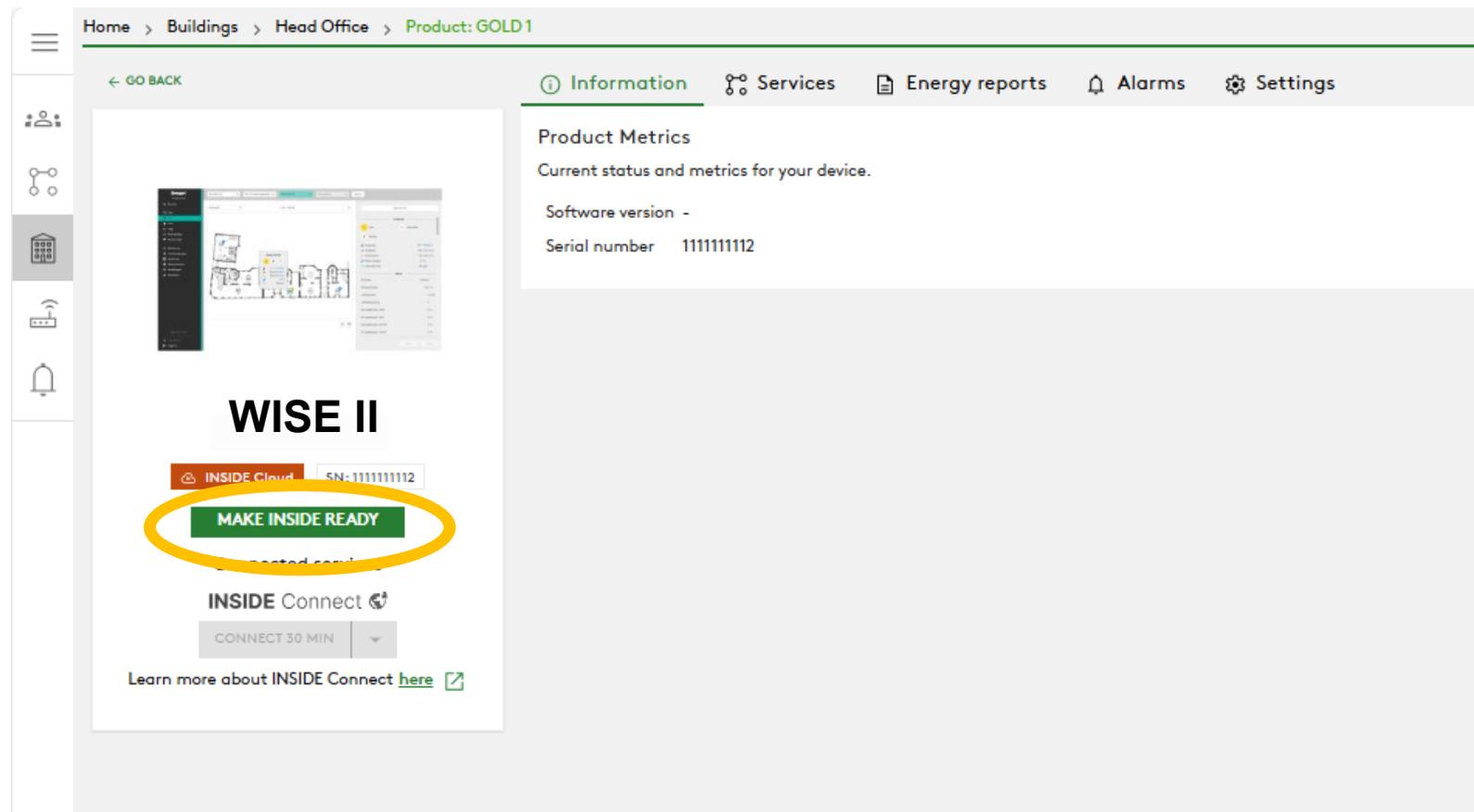
1. Go to your building and click on the product you want to make INSIDE Ready.

The screenshot shows the Swegon web interface for a building named 'Head Office'. The breadcrumb trail is 'Home > Buildings > Head Office'. On the left, there is a sidebar with navigation icons and a map of the building location. The main content area is titled 'Products' and contains a search bar and a '+ CLAIM PRODUCT' button. Below this is a table with the following data:

Name ↑	Product type	Building	Serial number	Software version	Active alarm	INSIDE Cloud	INSIDE Connect
WISE II	WISE	Head Office	111111112				CONNECT 30 MIN

Below the table, there are several expandable sections: 'INSIDE Connect routers', 'Building administrators', 'Active alarms', and 'Settings'. The 'Rows per page' is set to 100, and it shows '1-1 of 1' rows.

2. Press the "MAKE INSIDE READY" button.



The screenshot shows a web interface for a Swegon device. The breadcrumb navigation at the top reads "Home > Buildings > Head Office > Product: GOLD1". Below this is a navigation bar with icons for "Information", "Services", "Energy reports", "Alarms", and "Settings". The main content area is divided into two columns. The left column features a "WISE II" card with a "MAKE INSIDE READY" button highlighted by a yellow circle. The right column displays "Product Metrics" including "Current status and metrics for your device", "Software version -", and "Serial number 111111112".

Home > Buildings > Head Office > Product: GOLD1

← GO BACK

Information Services Energy reports Alarms Settings

Product Metrics
Current status and metrics for your device.

Software version -
Serial number 111111112

WISE II

INSIDE Cloud SN-111111112

MAKE INSIDE READY

INSIDE Connect

CONNECT 30 MIN

Learn more about INSIDE Connect [here](#)

3. Enter the product's MAC address and press Send.

Home > Buildings > Head Office > Product: GOLD1

Information Services Energy reports Alarms Settings

Product Metrics
Current status and metrics for your device.
Software version -
Serial number 111111112

WISE II
INSIDE Cloud SN: 111111112
MAKE INSIDE READY
Connected services
INSIDE Connect
CONNECT 30 MIN

Make INSIDE Ready
Making your product INSIDE Ready is the first step to benefit from Swegon's digital services. INSIDE Ready means that the product has the capability to securely connect and deliver data to the Swegon INSIDE Cloud.
[Learn more about connected products](#)

MAC address

CANCEL SUBMIT

Swegon

Översikt
Träd
Plan
Larm
Graf & Logg
Sekvenser
Ändringslogg
Anteckningar
Optimering
Funktionsgrupper
Injustering
Schema
Dokumentation
Inställningar
Användare

Tid & datum
Programvara
Konfiguration
Kommunikation
Plan
Plankonfiguration
Sekvensinställningar
BACnet
Anläggning
Enheter
Larm
Parameter
Fyllhanterare
Säkerhetskopla & återställning
Återställ
Språk

Nätverk

LAN-portar

Port 4: Drifnät
SSH-kommunikation
Webbkryptering
MAC-adress **00:07:32:5f:43:3e**
IP-typ
IP-adress
Nätmask
Standard gateway
Primär DNS
Sekundär DNS
Spara

Port 3: Service
MAC-adress
IP-typ
IP-adress
Nätmask

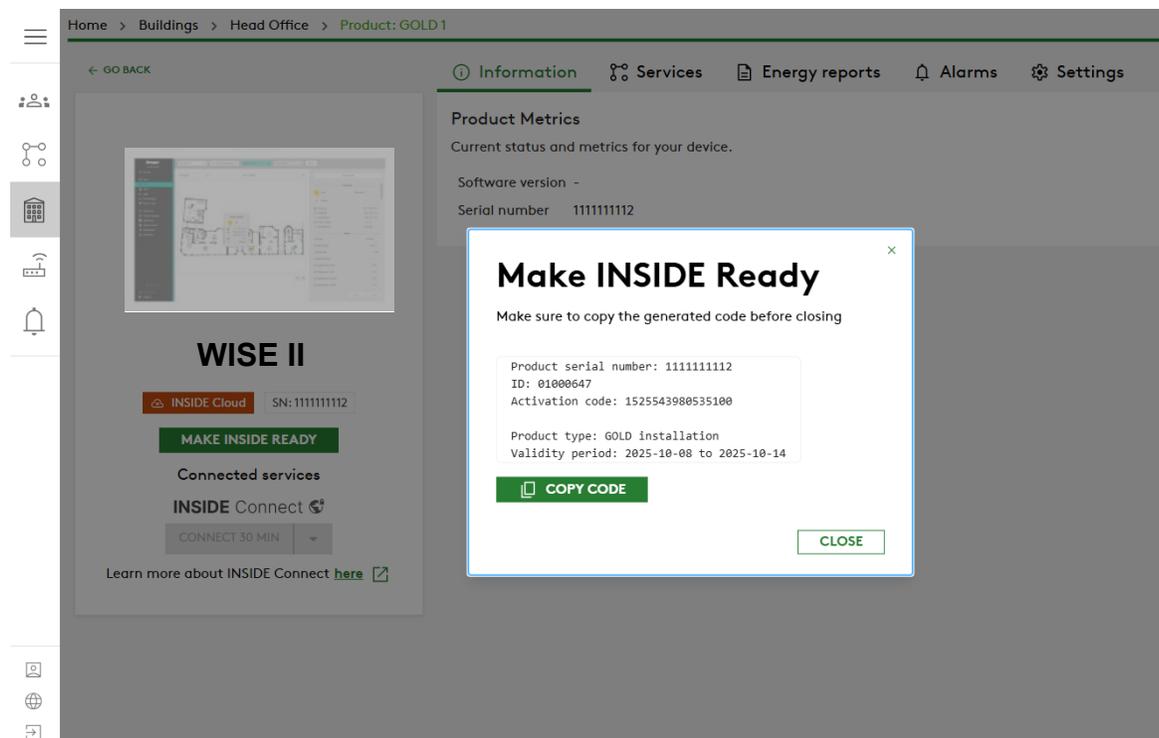
Swegon INSIDE

Swegon INSIDE
MQTT via websockets
Serienummer

Swegon INSIDE Certifikat

Certifikat status Giltigt
Certifikat ID
Aktiveringskod
Activate

4. Copy the ID and activation code, paste it into the correct text field in the product's HMI and press "Activate".
Ensure that the 'Swegon INSIDE' button is also turned on. See the next page.



The screenshot shows the Swegon HMI interface for a 'Product: GOLD1'. The main panel displays 'WISE II' with an 'INSIDE Cloud' status and a 'MAKE INSIDE READY' button. A 'Product Metrics' section shows 'Software version -' and 'Serial number 111111112'. A modal dialog box titled 'Make INSIDE Ready' is open, containing the following information:

- Product serial number: 111111112
- ID: 01000647
- Activation code: 1525543980535100
- Product type: GOLD installation
- Validity period: 2025-10-08 to 2025-10-14

The dialog box includes a 'COPY CODE' button and a 'CLOSE' button.

5. Log in to your SuperWISE account and go to "Communication".

The screenshot shows the Swegon web interface with the following elements highlighted:

- 1.** The 'Kommunikation' menu item in the middle navigation pane.
- 2.** The 'Inställningar' (Settings) menu item in the left sidebar.
- 3.** The 'Swegon INSIDE' toggle switch in the main content area, which is currently turned on.

1. Ensure that DNS is filled in. (8.8.8.8 / 8.8.4.4)
2. Activate Swegon INSIDE.
3. Enter the Certificate ID and activation code. Click "Activate".
4. Restart SuperWISE

6. When the products are connected and sharing data with INSIDE Cloud, the green cloud symbol will appear.

The screenshot shows the Swegon web interface for a building named 'Head Office'. The main content area displays a table of products. A green arrow points to a green cloud icon in the 'INSIDE Cloud' column of the first row, indicating that the product is connected to the cloud.

Name	Product type	Building	Serial number	Software version	Active alarm	INSIDE Cloud	INSIDE
WISE	WISE II	Head Office	111111112				CONNECT 30 MIN

Below the table, there are several expandable sections: 'INSIDE Connect routers', 'Building administrators', 'Active alarms', and 'Settings'. The interface also includes a search bar, a '+ CLAIM PRODUCT' button, and a 'GO BACK' link.

INSIDE Connect – Example of IP settings

- IP settings for the router are configured in INSIDE Portal
- IP settings on WISE (made in the SuperWISE web interface)

Router connected to port 3 on SuperWISE

Router setting:

IP: 169.254.235.6

Subnet mask: 255.255.255.248

SuperWISE setting:

IP: 169.254.235.1 (default)

Netmask: 255.255.255.248

Router connected to port 4 on SuperWISE

Router settings:

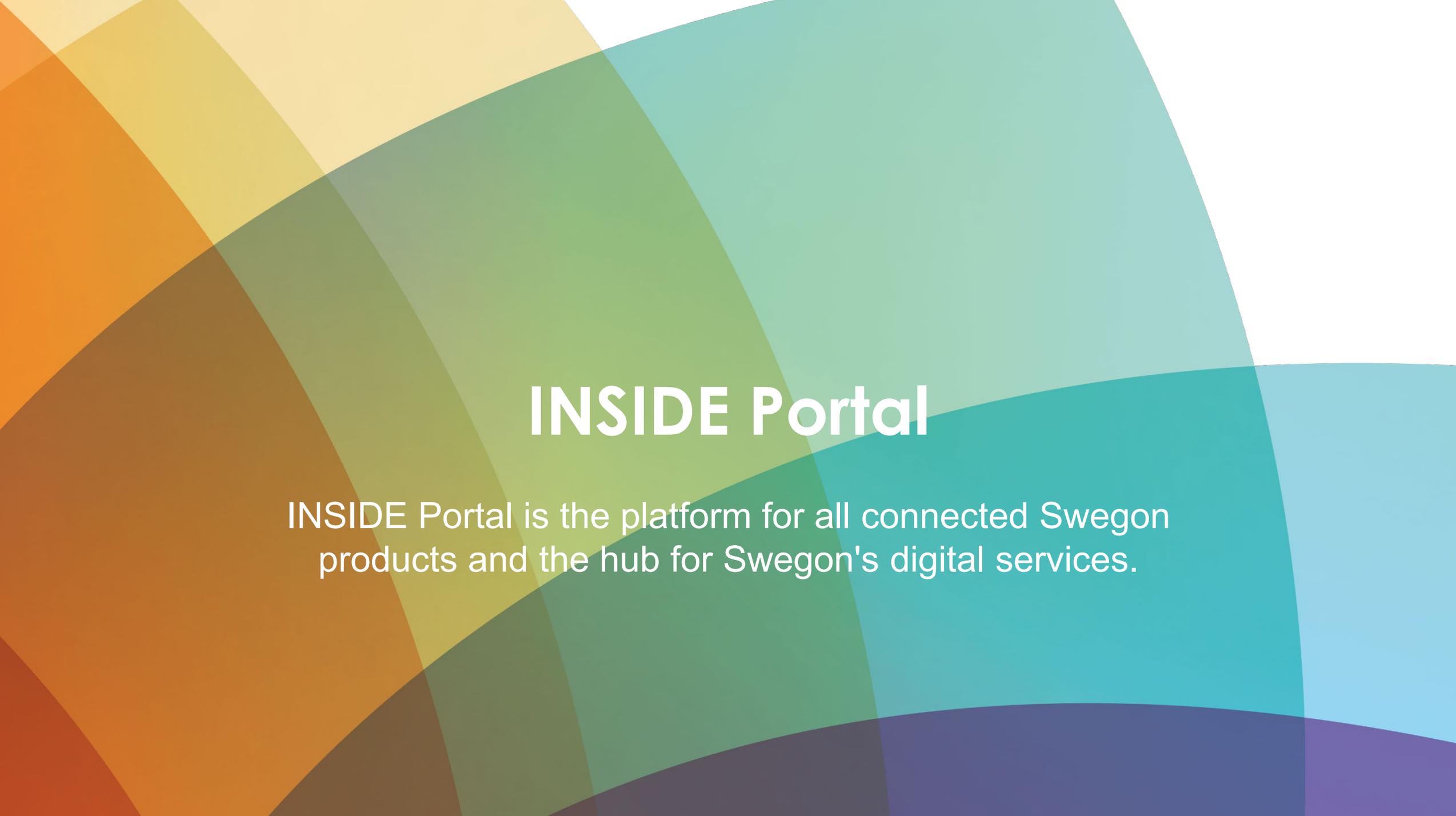
IP: 10.200.1.250

Netmask: 255.255.255.0

SuperWISE setting:

IP: 10.200.1.100

Netmask: 255.255.255.0



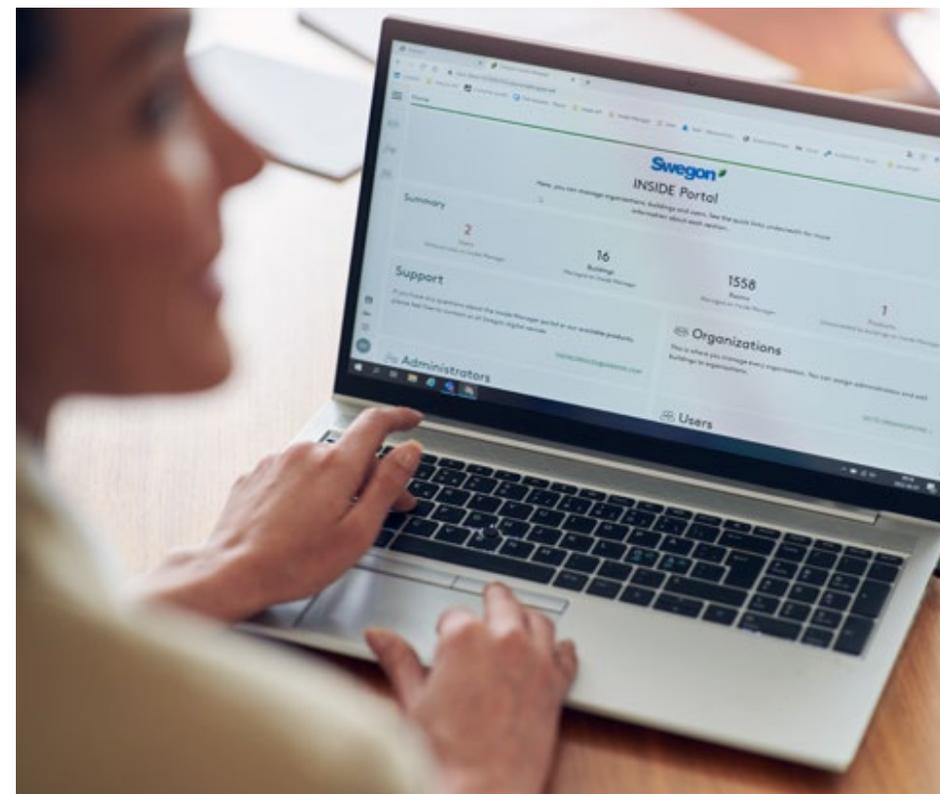
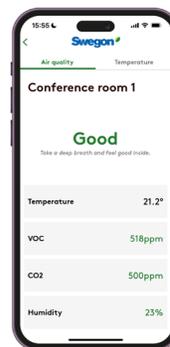
INSIDE Portal

INSIDE Portal is the platform for all connected Swegon products and the hub for Swegon's digital services.

INSIDE Portal

The hub for connected Swegon products

- Free
- Overview of key parameters
 - System overview
 - Highest and lowest temperature
 - Heating/cooling demand status
 - Occupancy rate
 - Active alarms
- Invite users to WISE Room Control



INSIDE Portal – Alarm notifications via email

Receive alarm notifications via email from connected devices

Home > Alarm subscriptions

My alarm subscriptions

Search for any keyword

DELETE SELECTED EDIT SELECTED + ADD ALARM SUBSCRIPTION

<input type="checkbox"/>	Product name	Notify at (severity)	Building name	City	Country	Product type	Organisation
<input type="checkbox"/>	Kv Målet 1, Umeå	A B	Swegon Umeå	Umeå	Sweden	SuperWISE	Swegon
<input type="checkbox"/>	Åbyhøj GOLD	A B	Swegon Åbyhøj	Åbyhøj	Denmark	GOLD	Swegon Denmark
<input type="checkbox"/>	Zeta Sky Hi R7 (R32)	A	Swegon Cantarana	Cantarana	Italy	BlueBox Chiller/Heatpump	Swegon
<input type="checkbox"/>	Titan Sky Hi R0 HP	A	Swegon Cantarana	Cantarana	Italy	BlueBox Chiller/Heatpump	Swegon
<input type="checkbox"/>	GEYSER Sky R0 (R290)	A	Swegon Cantarana	Cantarana	Italy	BlueBox Chiller/Heatpump	Swegon
<input type="checkbox"/>	Epsilon Sky Hi	A	Swegon Cantarana	Cantarana	Italy	BlueBox Epsilon SKY	Swegon
<input type="checkbox"/>	Boställsvägen 1 Örebro	A B T	Swegon Örebro	Örebro	Sweden	SuperWISE	Swegon
<input type="checkbox"/>	SWEGON BUREAU	A B T	Swegon France Lyon	Lyon	France	SuperWISE	Swegon
<input type="checkbox"/>	Zeta Rev	A	Swegon Cantarana	Cantarana	Italy	BlueBox Chiller/Heatpump	Swegon
<input type="checkbox"/>	TA/FA 73	A B T	Swegon Kvånum	Kvånum	Sweden	GOLD	Swegon
<input type="checkbox"/>	OPEN SPACE	A	Swegon Cantarana	Cantarana	Italy	GOLD	Swegon

PA

INSIDE Portal - Alarm notifications via email

Select which alerts you want to be notified about via email

The screenshot shows the 'Add alarm subscriptions' dialog box in the Swegon INSIDE Portal. The dialog is titled 'Add alarm subscriptions' and has a close button (X) in the top right corner. It contains a table with the following columns: Product name, Notify at (severity), Building name, City, Country, Product type, and Organisation. The 'Notify at (severity)' column has three radio buttons labeled A, B, and T. The table lists 15 different alarm subscriptions, each with its own set of radio buttons. At the bottom of the dialog, there is a 'SUBMIT' button.

Product name	Notify at (severity)	Building name	City	Country	Product type	Organisation
	A <input type="radio"/> B <input type="radio"/> T <input type="radio"/>					
Boställsvägen 1 Örebro	A <input type="radio"/> B <input type="radio"/> T <input type="radio"/>	Swegon Örebro	Örebro	Sweden	SuperWISE	Swegon
SWEGON BUREAU	A <input type="radio"/> B <input type="radio"/> T <input type="radio"/>	Swegon France Lyon	Lyon	France	SuperWISE	Swegon
TA/FA 73	A <input type="radio"/> B <input type="radio"/> T <input type="radio"/>	Swegon Kvänum	Kvänum	Sweden	GOLD	Swegon
Äbyhøj GOLD	A <input type="radio"/> B <input type="radio"/> T <input type="radio"/>	Swegon Äbyhøj	Äbyhøj	Denmark	GOLD	Swegon Denmark
Kv Målet 1, Umeå	A <input type="radio"/> B <input type="radio"/> T <input type="radio"/>	Swegon Umeå	Umeå	Sweden	SuperWISE	Swegon
TA 12	A <input type="radio"/> B <input type="radio"/> T <input type="radio"/>	Swegon Gothenburg	Gothenburg	Sweden	GOLD	Swegon
GOLD 2005646491	A <input type="radio"/> B <input type="radio"/> T <input type="radio"/>	Swegon Sundsvall	Sundsvall	Sweden	GOLD	Swegon
Swegon - Brandby	A <input type="radio"/> B <input type="radio"/> T <input type="radio"/>	Swegon Brandby	Brandby	Denmark	SuperWISE	Swegon Denmark
Swegon Malmö	A <input type="radio"/> B <input type="radio"/> T <input type="radio"/>	Swegon Malmö	Malmö	Sweden	SuperWISE	Swegon
Swegon Goteborg	A <input type="radio"/> B <input type="radio"/> T <input type="radio"/>	Swegon Gothenburg	Gothenburg	Sweden	SuperWISE	Swegon
LB03 Luleå	A <input type="radio"/> B <input type="radio"/> T <input type="radio"/>	Swegon Luleå	Luleå	Sweden	GOLD	Swegon
GOLD Umeå	A <input type="radio"/> B <input type="radio"/> T <input type="radio"/>	Swegon Umeå	Umeå	Sweden	GOLD	Swegon
Norrkänina kontor	A <input type="radio"/> B <input type="radio"/> T <input type="radio"/>	Swegon Norrkänina	Norrkänina	Sweden	SuperWISE	Swegon

INSIDE Portal: Overview of connected devices

Home > Buildings

Buildings

Name	City	Country	Number of products	Role
Swegon Åbyhøj	Åbyhøj	Denmark	1	Organisation Admin
Swegon Borås	Borås	Sweden	2	Organisation Admin
Swegon Brøndby	Brøndby	Denmark	2	Organisation Admin
Swegon Cantarana	Cantarana	Italy	6	Organisation Admin
Swegon France Lyon	Lyon	France	2	Organisation Admin
Swegon Gembloux	Gembloux	Belgium	1	Organisation Admin
Swegon Gothenburg	Gothenburg	Sweden	4	Organisation Admin
Swegon Kvänum	Kvänum	Sweden	4	Organisation Admin
Swegon Kvänum Testcenter	Kvänum	Sweden	2	Organisation Admin
Swegon Luleå	Luleå	Sweden	2	Organisation Admin
Swegon Malmö	Malmö	Sweden	1	Organisation Admin
Swegon Norrköping	Norrköping	Sweden	1	Organisation Admin
Swegon Örebro	Örebro	Sweden	1	Organisation Admin
Swegon Stockholm	Stockholm	Sweden	1	Organisation Admin
Swegon Sundsvall	Sundsvall	Sweden	1	Organisation Admin
Swegon Tomelilla	Tomelilla	Sweden	1	Organisation Admin
Swegon Umeå	Umeå	Sweden	2	Organisation Admin

Rows per page: 100 1-17 of 17

PA

Complete overview of all buildings in your organisation

- Building name
- Building location
- Number of products

INSIDE Portal: Overview of connected devices



Home > Buildings > Swegon Cantarana

← GO BACK

Swegon Cantarana

Cantarana, Italy
Latitude: 45.1993380911563
Longitude: 12.094361755745242

Products

+ CLAIM PRODUCT

Name ↑	Product type ▼	Building	Serial number	Software version	Active alarm	Connected
Epsilon Sky Hi	BlueBox Epsilon SKY	Swegon Cantarana	SB1*****	61.1.3		
GEYSER Sky R0 (R290)	BlueBox Chiller/Heatpump	Swegon Cantarana	SB1*****	701.138.129.4		
OPEN SPACE	GOLD	Swegon Cantarana	20057*****	2.43		
Titan Sky Hi R0 HP	BlueBox Chiller/Heatpump	Swegon Cantarana	SB1*****	701.140.130.9		
Zeta Rev	BlueBox Chiller/Heatpump	Swegon Cantarana	SB1*****	701.140.130.9		
Zeta Sky Hi R7 (R32)	BlueBox Chiller/Heatpump	Swegon Cantarana	SB1*****			

Rows per page: 100 ▼ 1-6 of 6 < >

Building administrators ▼

Active alarms ▼

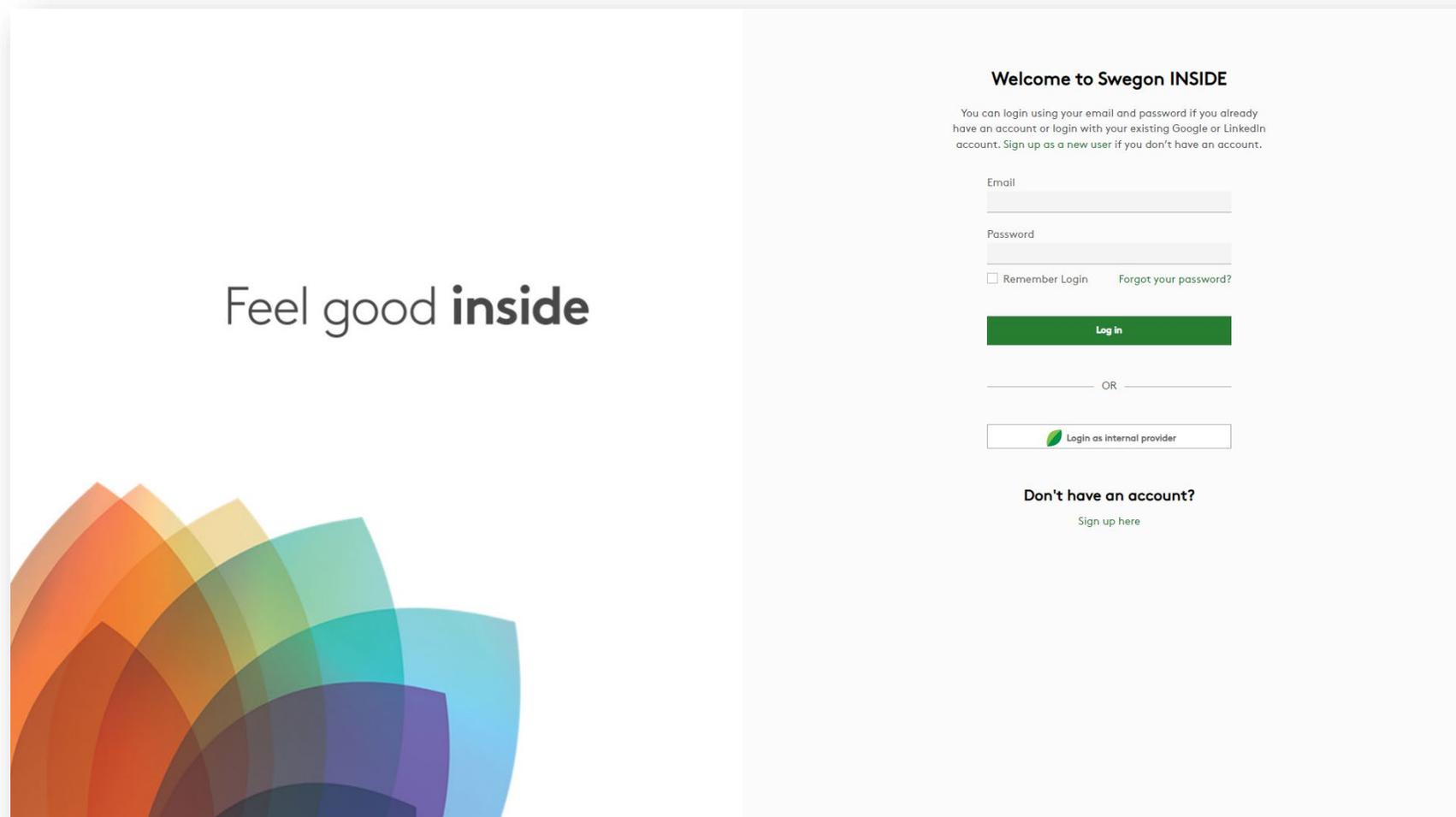
PA

Complete overview of Swegon products in each building

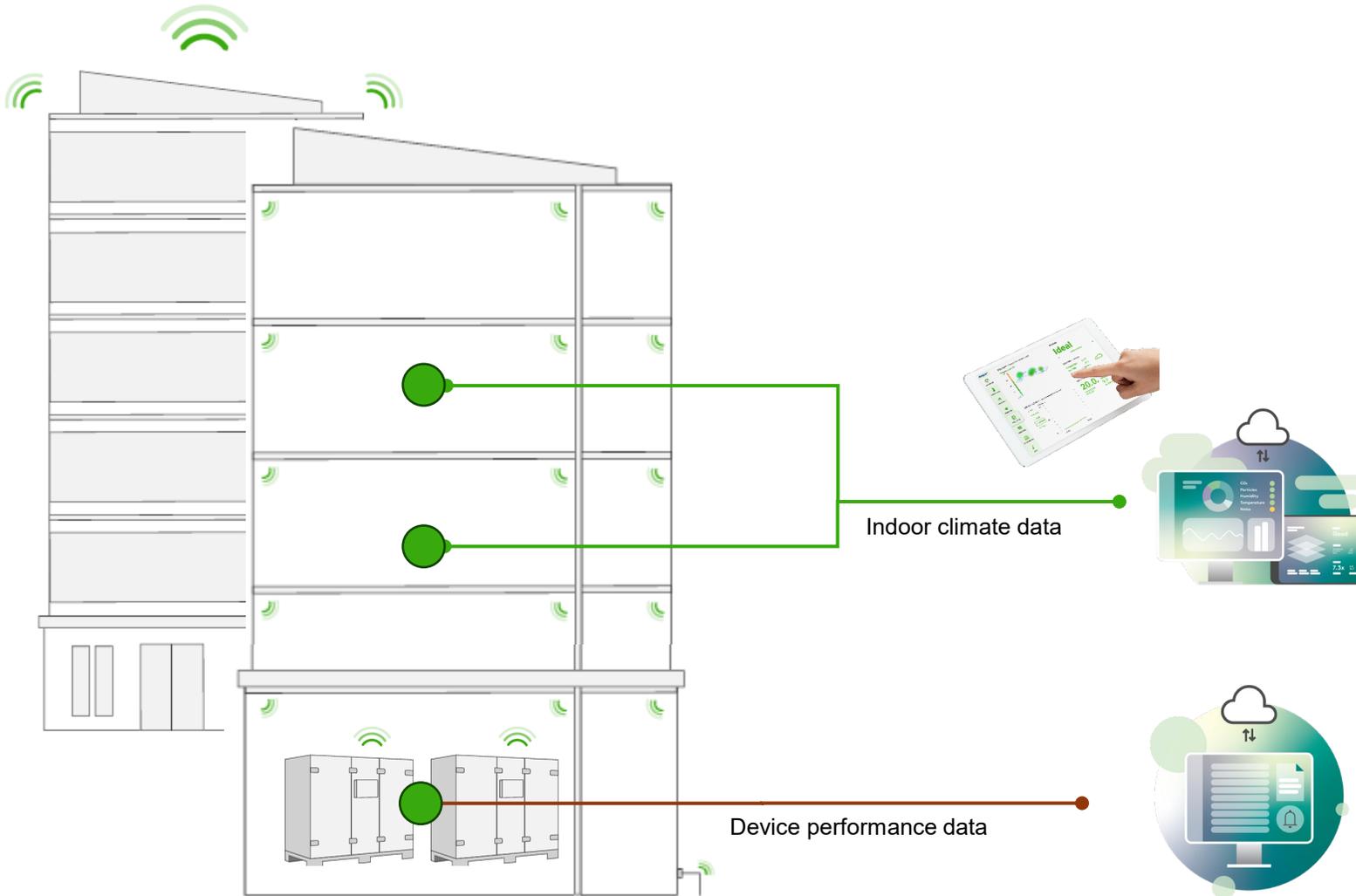
- Location
- Software version
- Active alarms

INSIDE Portal

Log in to INSIDE Portal here: [Swegon INSIDE Portal](#)



Digital services



INSIDE Analytics & Visualiser
Analysis and visualisation of the indoor climate.

INSIDE Portal
Remote monitoring of key unit parameters, active alarms and energy consumption.

Swegon 





Feel good **inside**