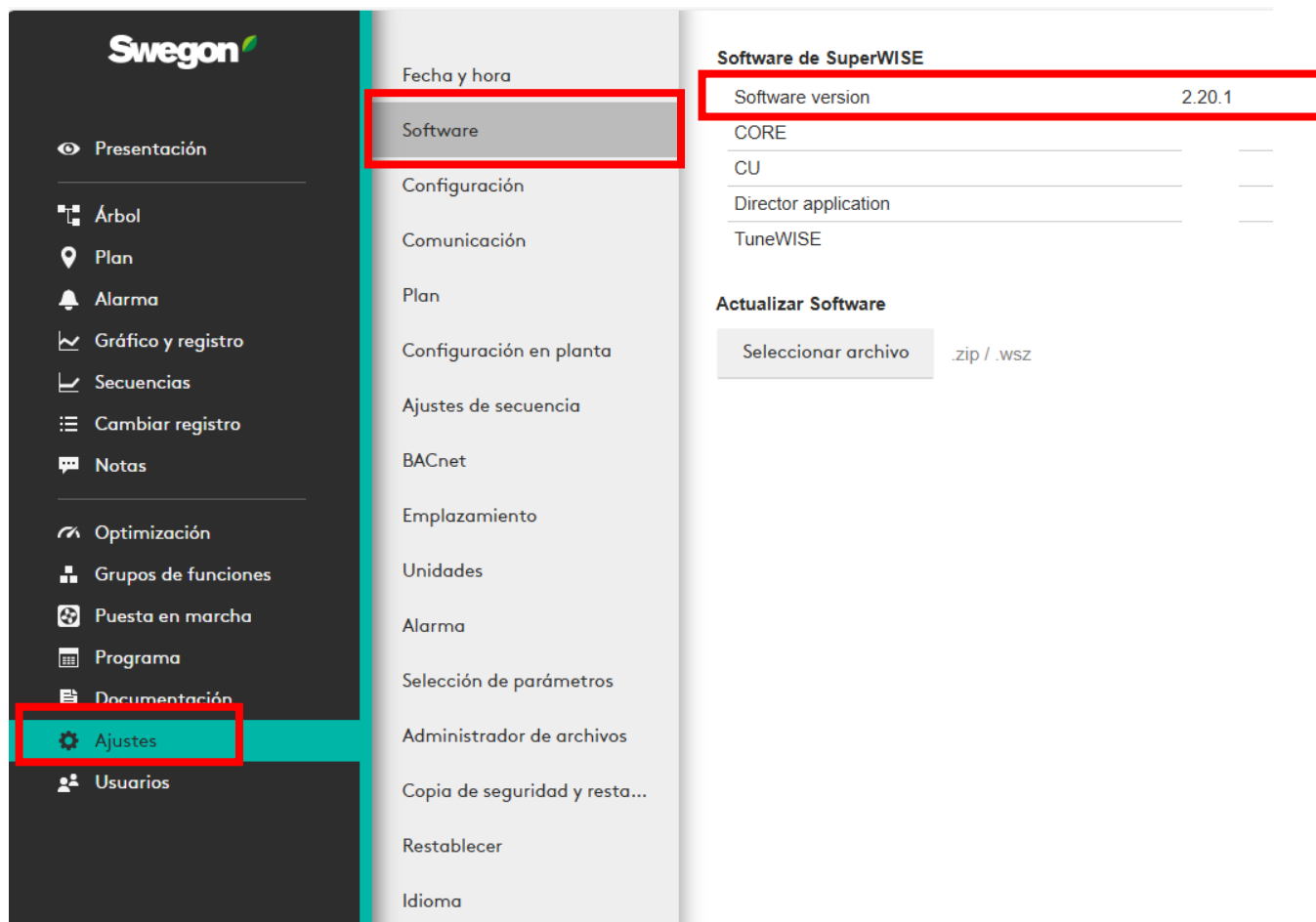


Swegon **INSIDE**

Conectar el sistema WISE a la nube Swegon **INSIDE** para utilizar los servicios digitales de Swegon.

Asegurar que el producto tenga SW 1.150.1 o posterior
(versión mínima recomendada: 2.10)

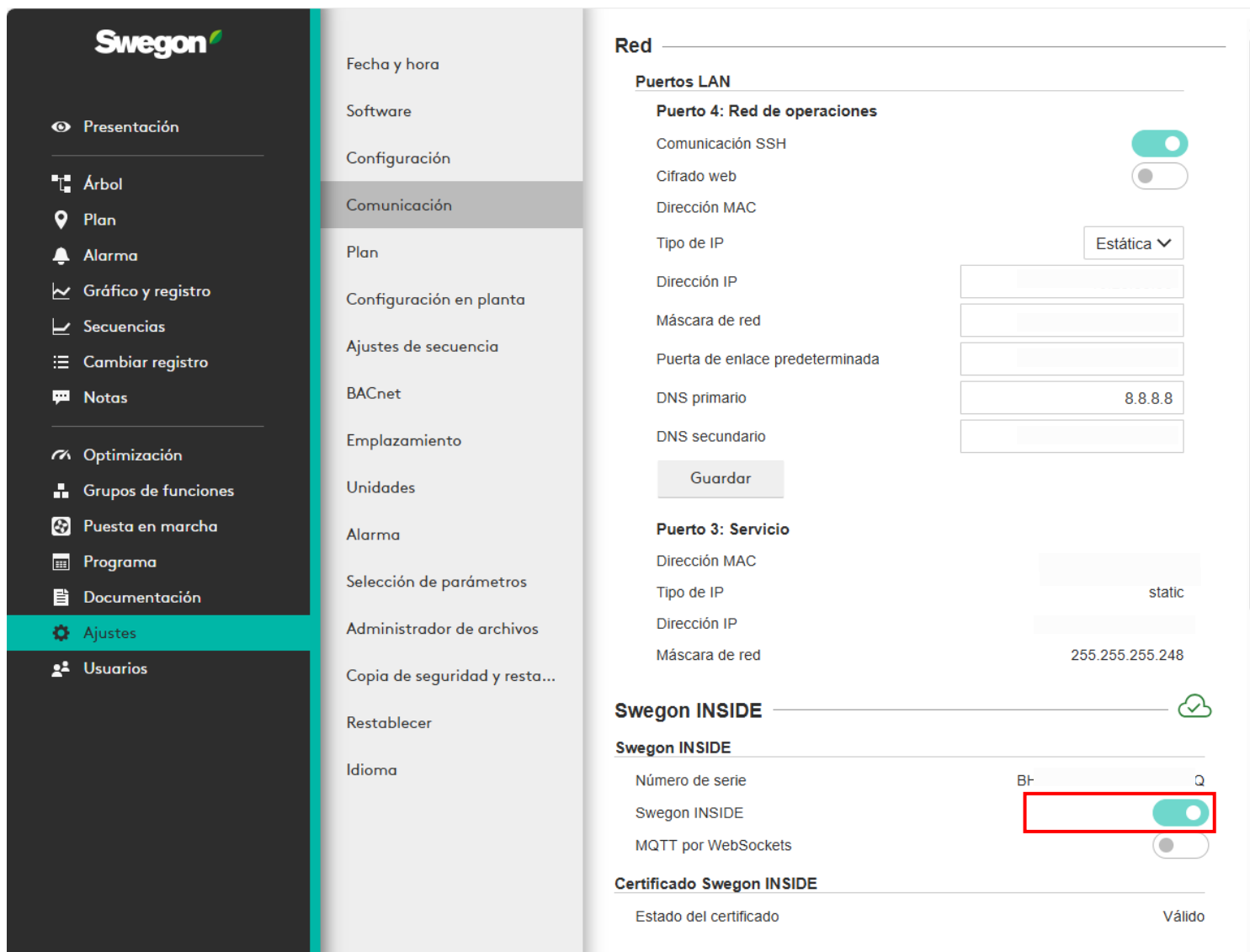


The screenshot displays the Swegon SuperWISE web interface. On the left, a dark sidebar contains a menu with items like 'Presentación', 'Árbol', 'Plan', 'Alarma', 'Gráfico y registro', 'Secuencias', 'Cambiar registro', 'Notas', 'Optimización', 'Grupos de funciones', 'Puesta en marcha', 'Programa', 'Documentación', 'Ajustes', and 'Usuarios'. The 'Ajustes' (Settings) item is highlighted with a red box. The main content area is divided into two columns. The left column lists various configuration options: 'Fecha y hora', 'Software' (highlighted with a red box), 'Configuración', 'Comunicación', 'Plan', 'Configuración en planta', 'Ajustes de secuencia', 'BACnet', 'Emplazamiento', 'Unidades', 'Alarma', 'Selección de parámetros', 'Administrador de archivos', 'Copia de seguridad y resta...', 'Restablecer', and 'Idioma'. The right column, titled 'Software de SuperWISE', contains a table with the following data:

Software de SuperWISE	
Software version	2.20.1
CORE	---
CU	---
Director application	---
TuneWISE	---

Below this table, there is a section titled 'Actualizar Software' (Update Software) with a button labeled 'Seleccionar archivo' (Select file) and a text input field for file types: '.zip / .wsz'.

Activar Swegon INSIDE en el producto



The screenshot displays the Swegon web interface. On the left is a dark sidebar with a menu. The main content area is titled 'Red' and contains several sections for network configuration.

Sidebar Menu:

- Presentación
- Árbol
- Plan
- Alarma
- Gráfico y registro
- Secuencias
- Cambiar registro
- Notas
- Optimización
- Grupos de funciones
- Puesta en marcha
- Programa
- Documentación
- Ajustes** (highlighted in teal)
- Usuarios

Main Content Area - 'Red' Section:

- Comunicación** (highlighted in the sub-menu)
- Puertos LAN**
 - Puerto 4: Red de operaciones**
 - Comunicación SSH: ☒
 - Cifrado web: ☐
 - Dirección MAC:
 - Tipo de IP: Estática
 - Dirección IP:
 - Máscara de red:
 - Puerta de enlace predeterminada:
 - DNS primario: 8.8.8.8
 - DNS secundario:
 -
 - Puerto 3: Servicio**
 - Dirección MAC:
 - Tipo de IP: static
 - Dirección IP:
 - Máscara de red: 255.255.255.248
- Swegon INSIDE** (with a green checkmark icon)
 - Swegon INSIDE**
 - Número de serie: B+ Q
 - Swegon INSIDE: ☒ (highlighted with a red box)
 - MQTT por WebSockets: ☐
 - Certificado Swegon INSIDE**
 - Estado del certificado: Válido

Crear una cuenta

- Ir a [la página web de Swegon](#)
 - Asistencia y software → Productos conectados
- 1 Solicitar acceso al INSIDE Portal
- 2 Rellenar el formulario y hacer clic en «Enviar»
 - A continuación, espera el correo electrónico con la invitación a INSIDE Portal

Get started!

1

1. Request access to INSIDE Portal
2. Claim product / make your product INSIDE Ready (Retrofit only)
3. Go to INSIDE Portal

Get started!

1. Request access to INSIDE Portal

Enter details below to request a login.

If you already have an account and wish to add a new product or building, please contact digitalservices@swegon.com

Account information

Email (will be used as username)*

First name*

Last name*

Company name*

Building and product information

Choose product*

Serial number of product*

Building name*

Building address*

City*

Country*

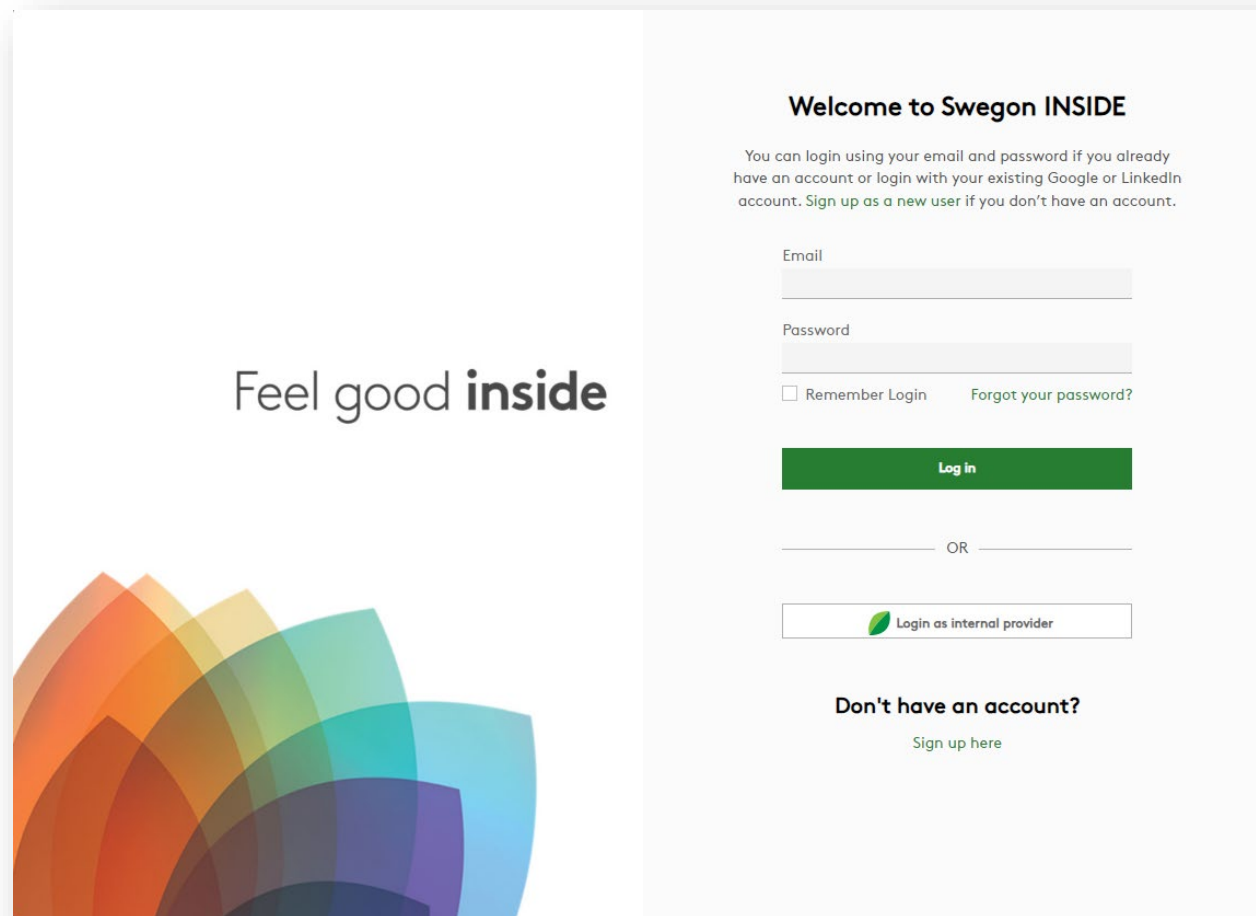
protected by reCAPTCHA

SUBMIT

1. Iniciar sesión en el INSIDE Portal

INSIDE Portal de Swegon

- <https://inside.swegon.com>



The image shows the login page of the Swegon INSIDE Portal. On the left, there is a large graphic with the text "Feel good **inside**" and a colorful, abstract, overlapping circular pattern in shades of orange, yellow, green, and blue. On the right, the page is titled "Welcome to Swegon INSIDE". Below the title, there is a paragraph explaining login options: "You can login using your email and password if you already have an account or login with your existing Google or LinkedIn account. Sign up as a new user if you don't have an account." There are two input fields for "Email" and "Password". Below the password field, there is a checkbox for "Remember Login" and a link for "Forgot your password?". A green "Log in" button is positioned below these fields. Below the button, there is a horizontal line with "OR" in the center. Underneath, there is a button with a green leaf icon and the text "Login as internal provider". At the bottom, there is a section titled "Don't have an account?" with a link "Sign up here".

Feel good **inside**

Welcome to Swegon INSIDE

You can login using your email and password if you already have an account or login with your existing Google or LinkedIn account. Sign up as a new user if you don't have an account.

Email

Password

☐ Remember Login [Forgot your password?](#)

Log in

OR

 Login as internal provider

Don't have an account?

[Sign up here](#)

2. Ir a la página del edificio

Home > Organisations > Company Name

GO BACK

EDIT ORGANISATION

Company Name

Buildings

Search for building name

Name	City	Country	Number of products	Role
Head Office	Stockholm	Sweden	0	Organisation Admin

Rows per page: 100 1-1 of 1

Organisation administrators

App users

3. Pulsar «Reclamar producto».

Home > Buildings > Head Office

GO BACK



Head Office
Organisation: Company Name

Products

CLAIM PRODUCT

Name ↑	Product type	Building	Serial number	Software version	Active alarm	INSIDE Cloud	INSIDE Connect
There are no products in the building							

INSIDE Connect routers

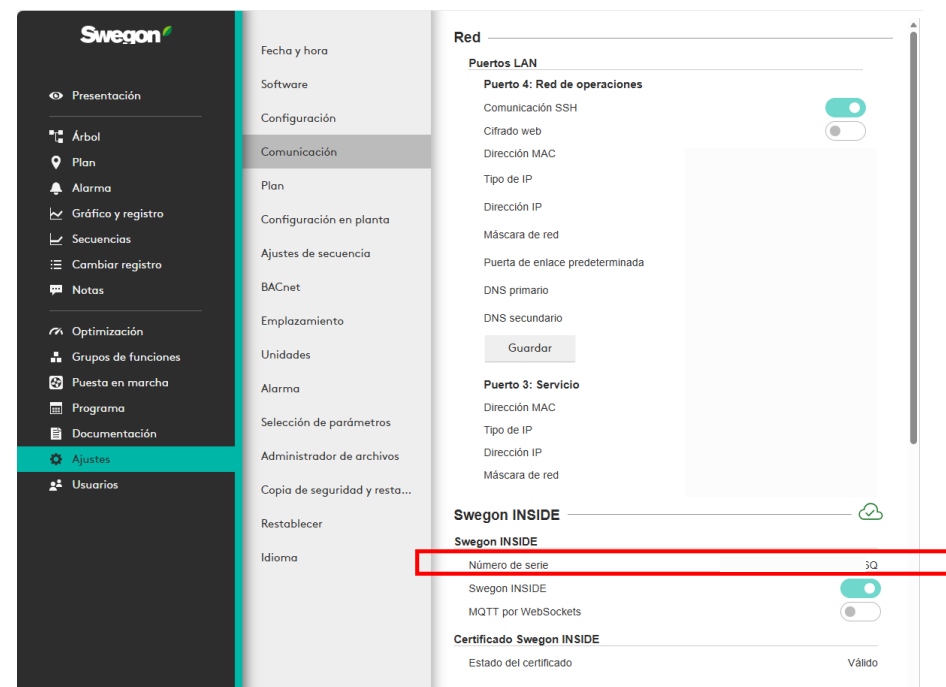
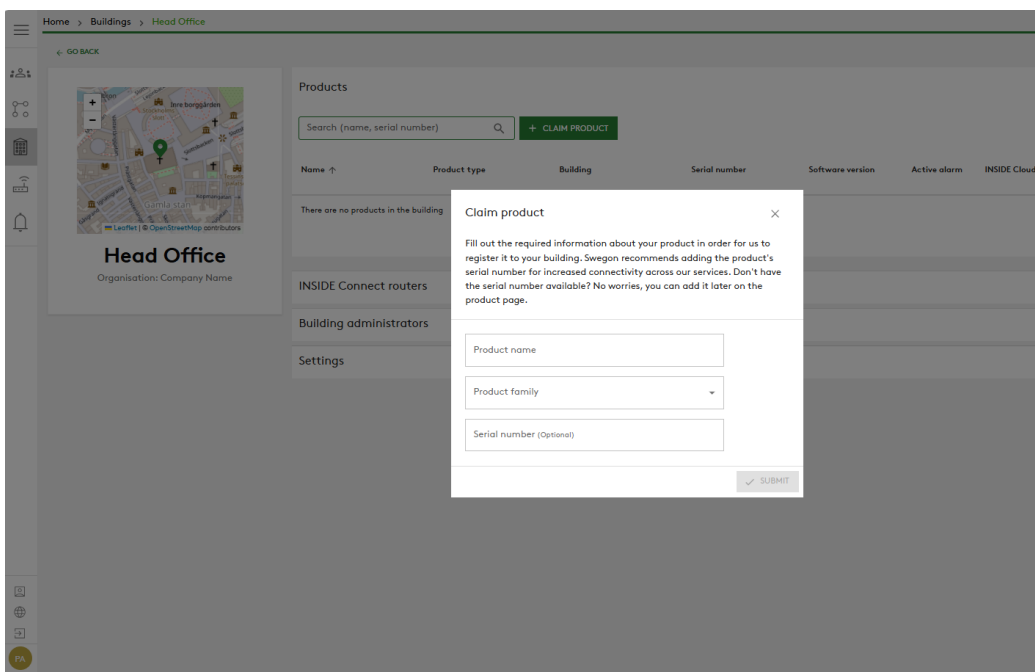
Building administrators

Settings

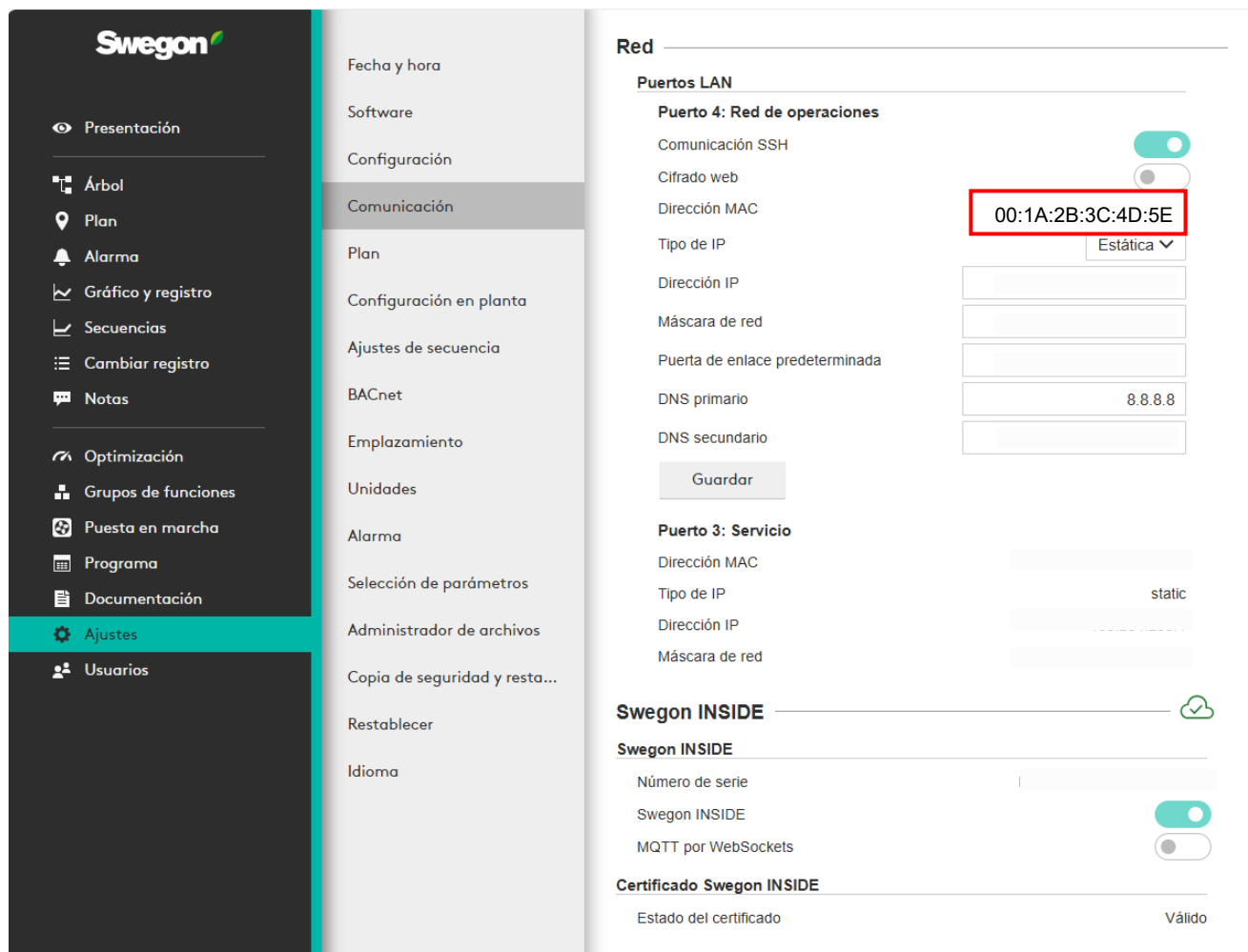
Rows per page: 100

0-0 of 0

4. Darle un nuevo nombre al producto y seleccionar la familia de productos y el número de serie correctos. El **número de serie** correcto es necesario para poder conectar el dispositivo y ver los datos en tiempo real.



4b. Si el producto ya está conectado a INSIDE Cloud, se debería introducir la dirección MAC del producto para poder añadirlo.



The screenshot displays the Swegon web interface. On the left is a dark sidebar with a menu including 'Presentación', 'Árbol', 'Plan', 'Alarma', 'Gráfico y registro', 'Secuencias', 'Cambiar registro', 'Notas', 'Optimización', 'Grupos de funciones', 'Puesta en marcha', 'Programa', 'Documentación', 'Ajustes' (highlighted in teal), and 'Usuarios'. The main area is divided into two columns. The left column contains a sub-menu with 'Fecha y hora', 'Software', 'Configuración', 'Comunicación' (highlighted), 'Plan', 'Configuración en planta', 'Ajustes de secuencia', 'BACnet', 'Emplazamiento', 'Unidades', 'Alarma', 'Selección de parámetros', 'Administrador de archivos', 'Copia de seguridad y resta...', 'Restablecer', and 'Idioma'. The right column shows the 'Red' (Network) configuration page. Under 'Puertos LAN', 'Puerto 4: Red de operaciones' is active, with 'Comunicación SSH' toggled on and 'Dirección MAC' set to '00:1A:2B:3C:4D:5E' (highlighted with a red box). Other fields include 'Tipo de IP' (Estática), 'Dirección IP', 'Máscara de red', 'Puerta de enlace predeterminada', 'DNS primario' (8.8.8.8), and 'DNS secundario'. Below this is 'Puerto 3: Servicio' with fields for 'Dirección MAC', 'Tipo de IP' (static), 'Dirección IP', and 'Máscara de red'. At the bottom, the 'Swegon INSIDE' section shows 'Número de serie', 'Swegon INSIDE' (toggled on), 'MQTT por WebSockets' (toggled off), and 'Certificado Swegon INSIDE' (Estado del certificado: Válido).

5. Ya está añadido el producto correctamente.

Home > Buildings > Head Office

[← GO BACK](#)



Head Office

Organisation: Company Name

Products

[+ CLAIM PRODUCT](#)

Name ↑	Product type	Building	Serial number	Software version	Active alarm	INSIDE Cloud	INSIDE Connect
WISE	WISE II	Head Office				CONNECT 30 MIN ▾	

Rows per page: 100 ▾ 1-1 of 1 < >

INSIDE Connect routers ▾

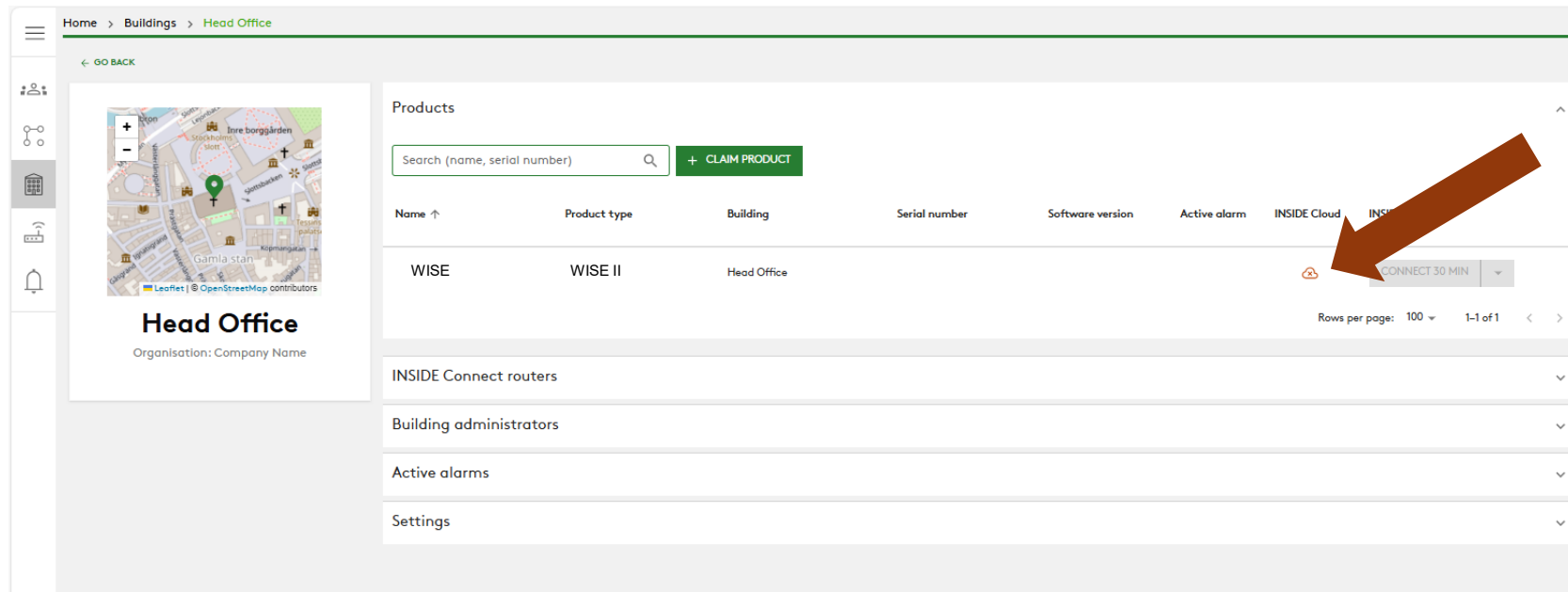
Building administrators ▾

Active alarms ▾

Settings ▾

6. Si el producto **no** está **conectado a INSIDE Cloud** (que se muestra a continuación con el símbolo de la nube roja), se debe comprobar que

- Swegon INSIDE está activado en el producto
- existe un certificado válido (INSIDE Ready)
- el número de serie del producto está introducido en INSIDE Portal



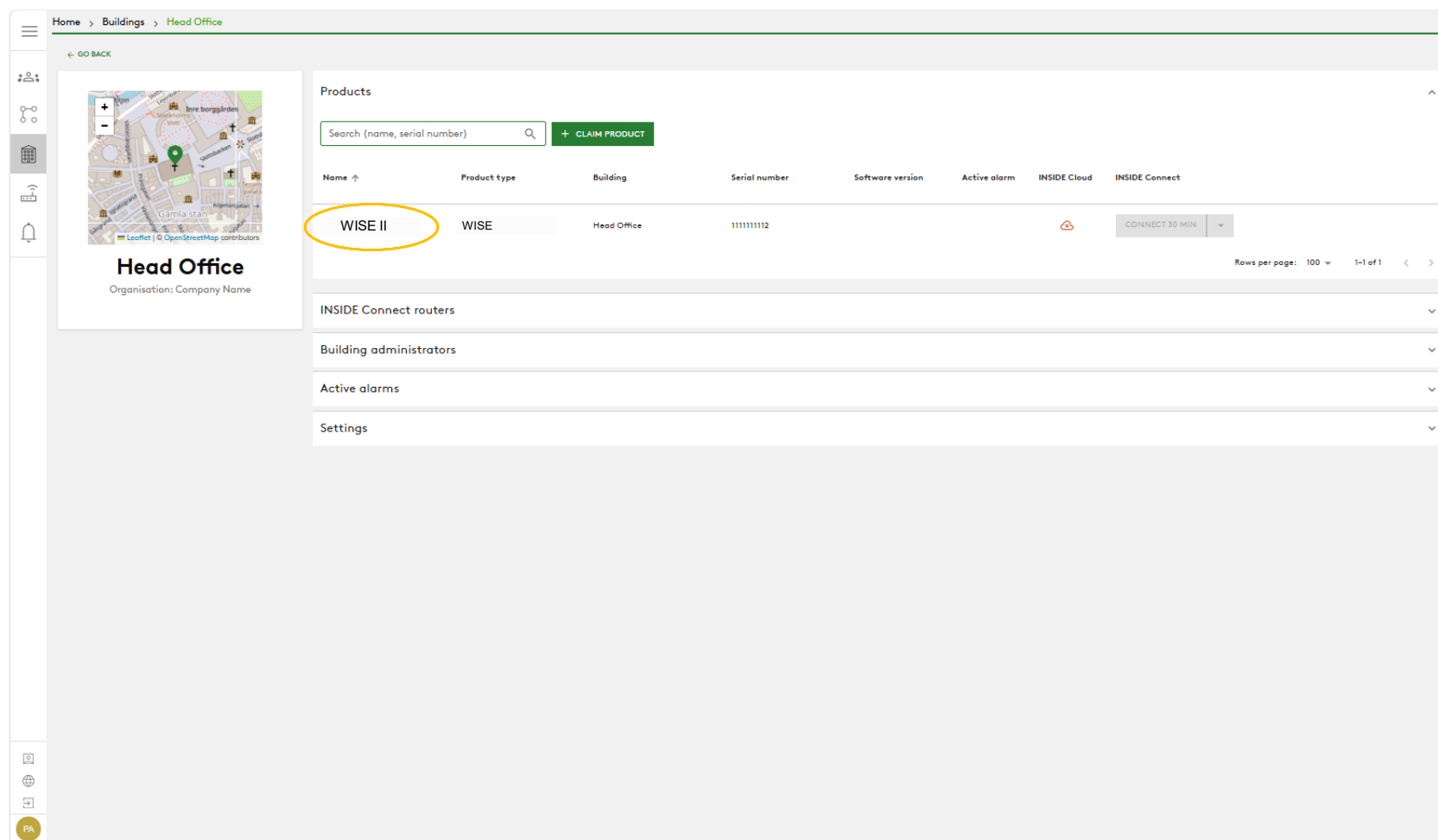
The screenshot shows the Swegon INSIDE Portal interface. On the left, there is a sidebar with navigation icons. The main content area is titled 'Home > Buildings > Head Office'. Below this, there is a map of Stockholm with a red pin and the text 'Head Office' and 'Organisation: Company Name'. To the right of the map, there is a 'Products' section with a search bar and a '+ CLAIM PRODUCT' button. Below the search bar, there is a table with the following columns: Name, Product type, Building, Serial number, Software version, Active alarm, INSIDE Cloud, and INSIDE Ready. The table contains one row for a product named 'WISE' of type 'WISE II' located at 'Head Office'. The 'INSIDE Cloud' column for this product shows a red cloud icon, indicating it is not connected. A large red arrow points to this icon. Below the table, there is a 'CONNECT 30 MIN' button. At the bottom of the page, there are links to 'INSIDE Connect routers', 'Building administrators', 'Active alarms', and 'Settings'.

Name	Product type	Building	Serial number	Software version	Active alarm	INSIDE Cloud	INSIDE Ready
WISE	WISE II	Head Office					



Si el producto no tiene un certificado válido:
A continuación indicamos cómo preparar un producto
para INSIDE (retrofit).

1. Ir al edificio en la aplicación y hacer clic en el producto que se desea preparar para INSIDE Ready.

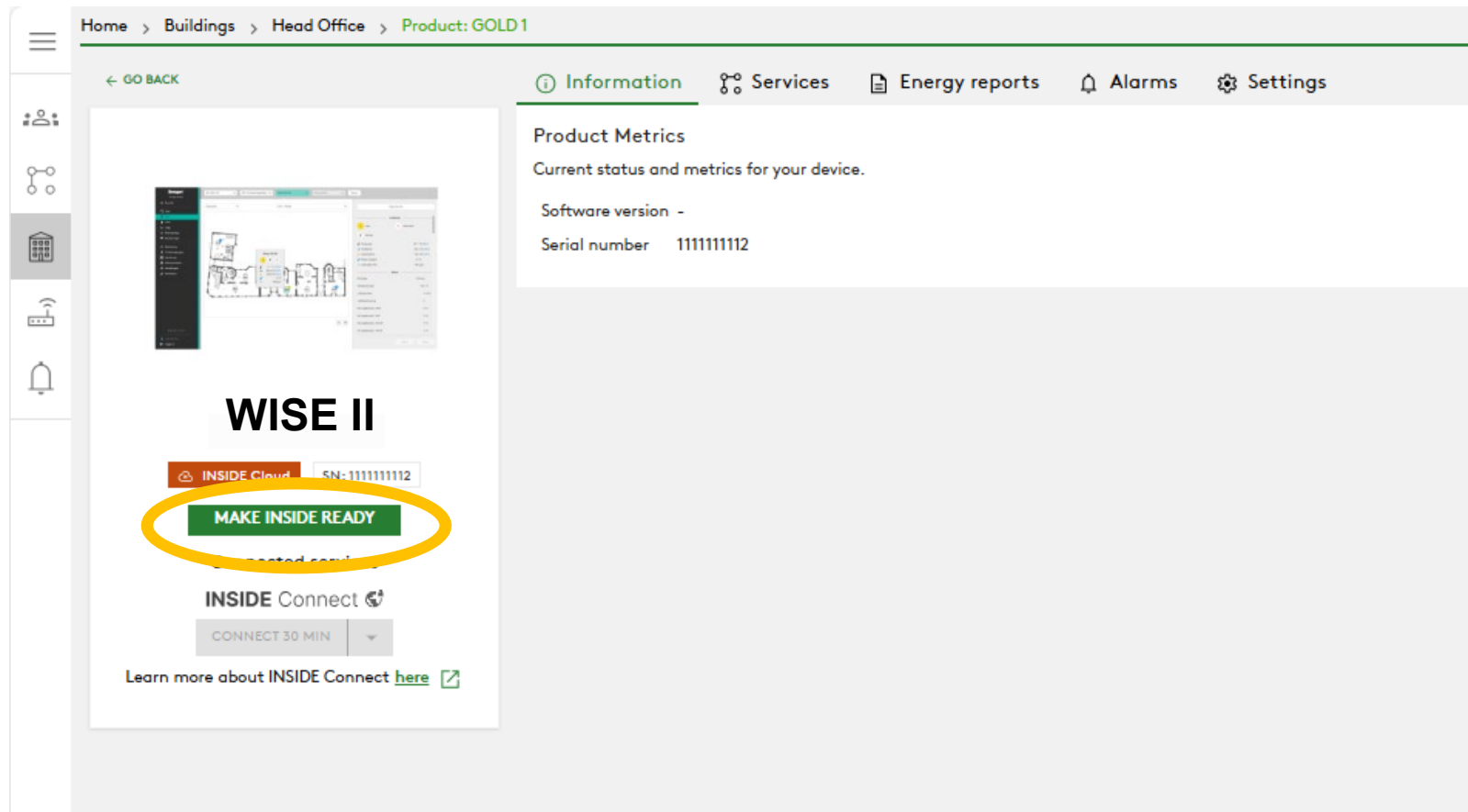


The screenshot shows the Swegon application interface. On the left, there is a sidebar with a map of 'Head Office' and a list of products. The main area displays a table of products. The 'WISE II' product is highlighted with a yellow circle.

Name	Product type	Building	Serial number	Software version	Active alarm	INSIDE Cloud	INSIDE Connect
WISE II	WISE	Head Office	111111112				CONNECT 30 MIN

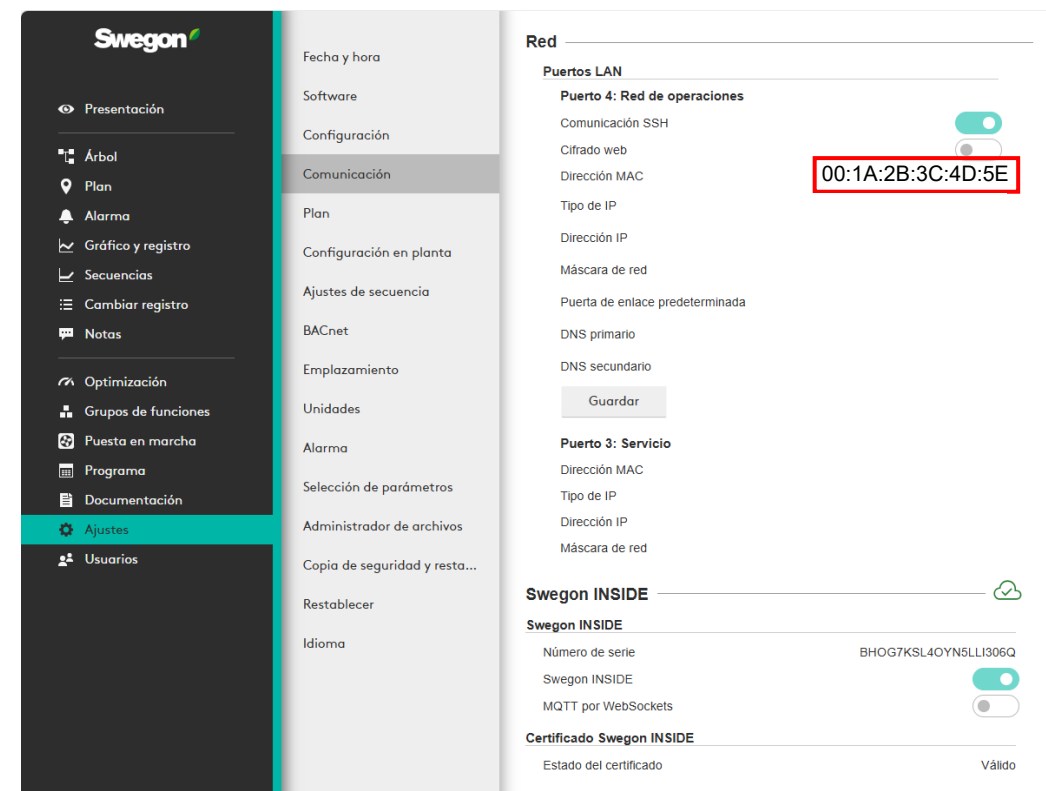
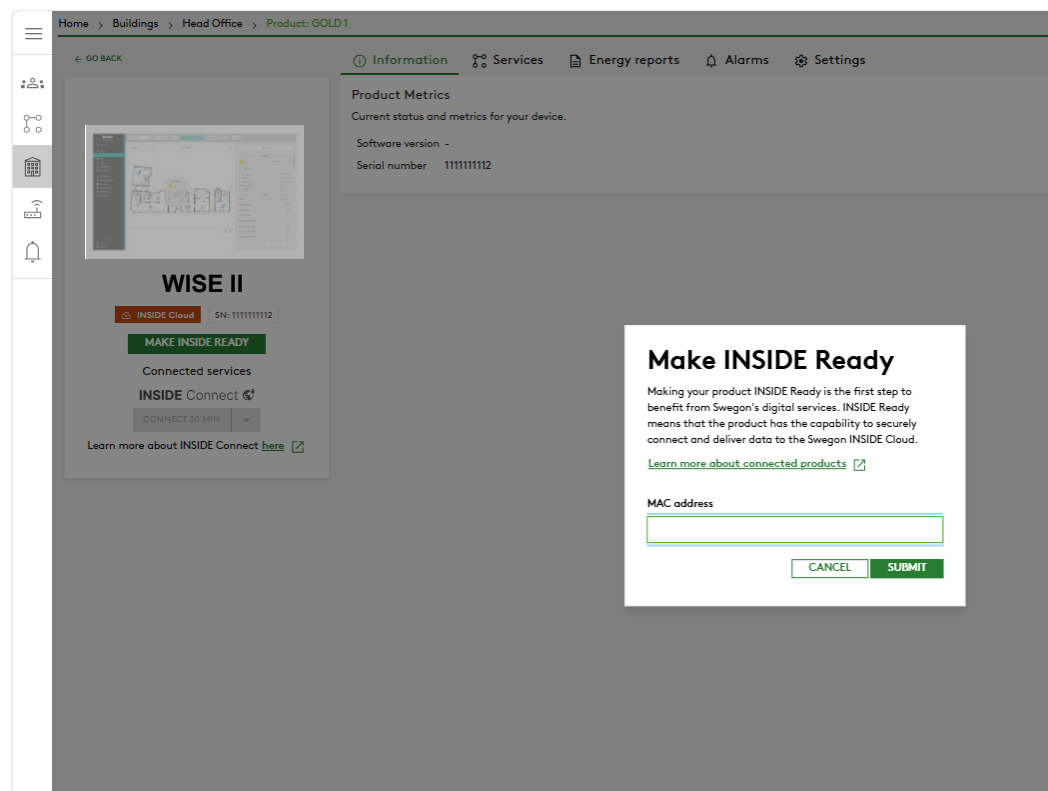
Below the table, there are expandable sections for 'INSIDE Connect routers', 'Building administrators', 'Active alarms', and 'Settings'.

2. Pulsar el botón «MAKE INSIDE READY».

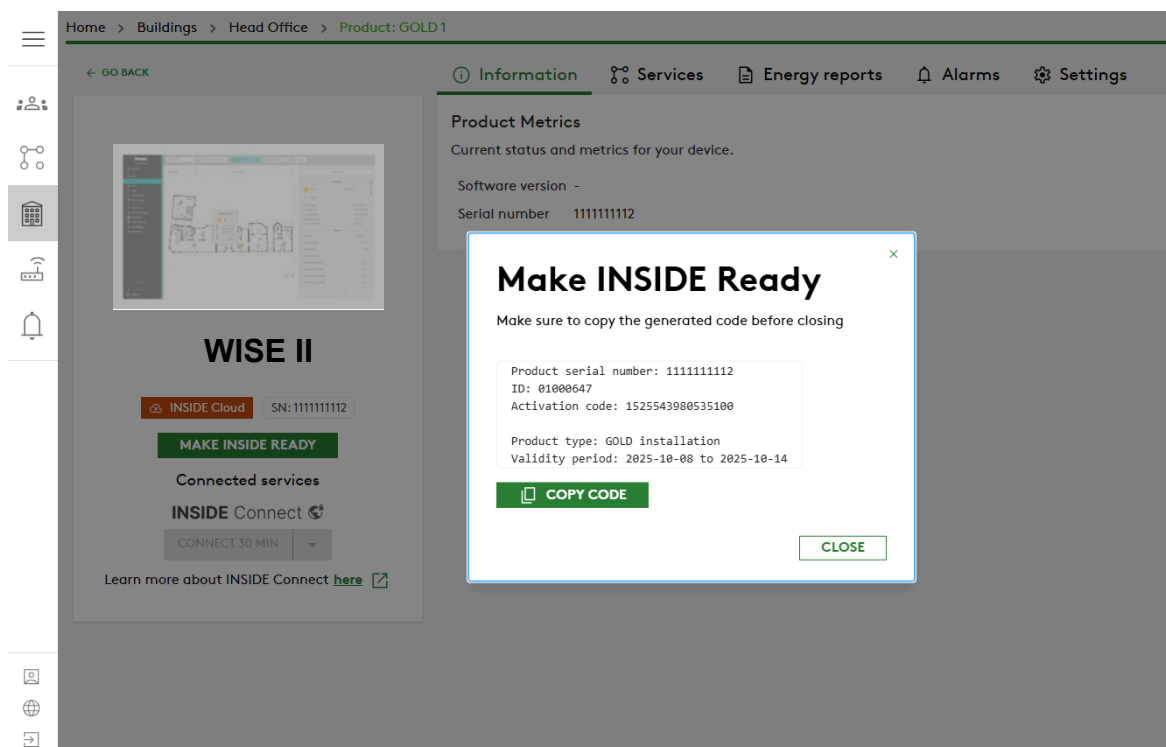


The screenshot shows the Swegon web interface for a device named 'WISE II'. The breadcrumb navigation at the top reads: Home > Buildings > Head Office > Product: GOLD 1. Below this is a navigation bar with links: Information (selected), Services, Energy reports, Alarms, and Settings. The main content area on the left displays a building floor plan and the device name 'WISE II'. Below the name, there is a red 'INSIDE Cloud' button and a green 'MAKE INSIDE READY' button, which is circled in yellow. Below this, there is a grey 'CONNECT 30 MIN' button and a link to 'Learn more about INSIDE Connect here'. The right sidebar shows 'Product Metrics' with the text 'Current status and metrics for your device.' and lists 'Software version -' and 'Serial number 111111112'.

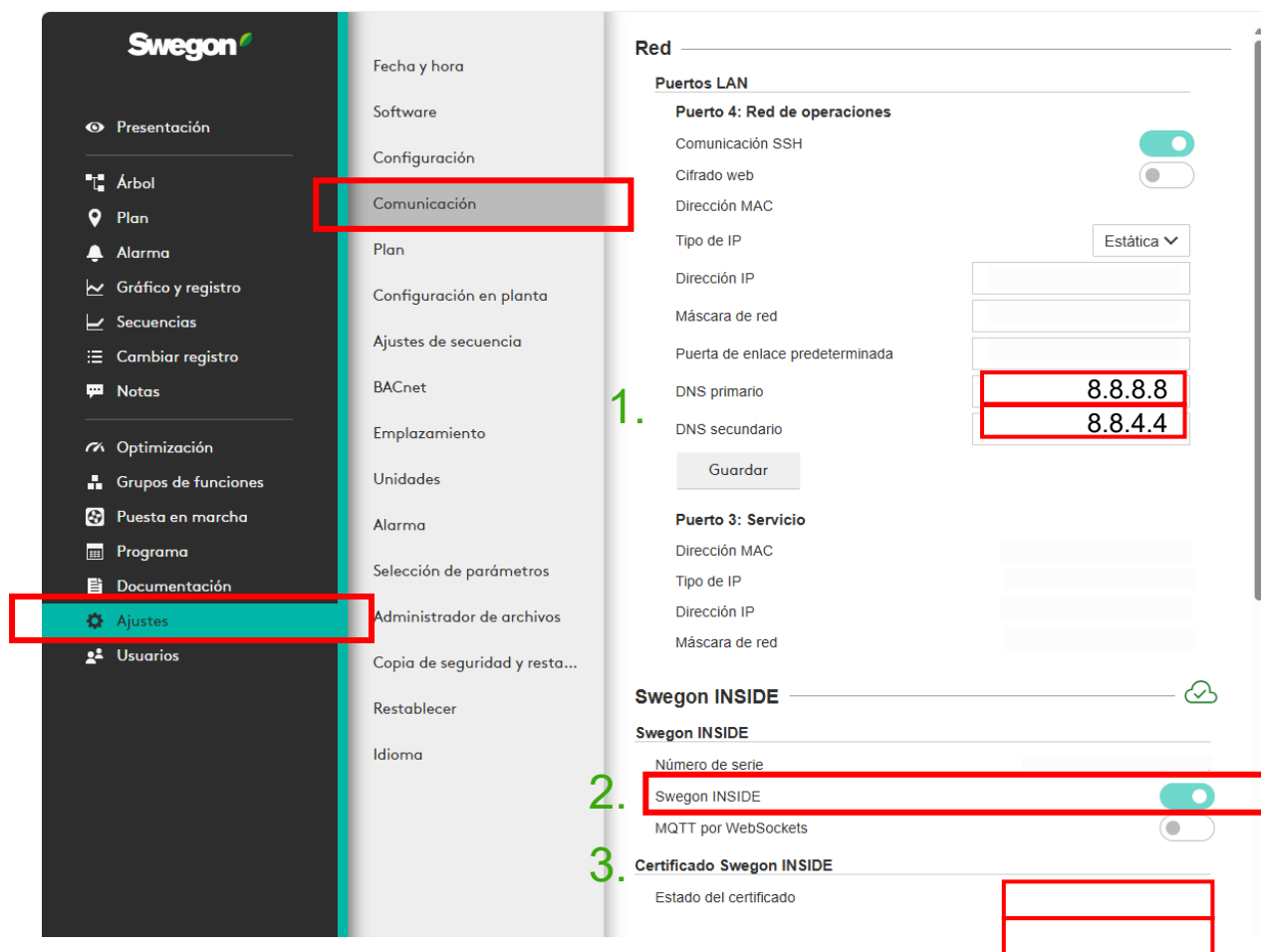
3. Introducir la dirección MAC del producto y pulsar Enviar.



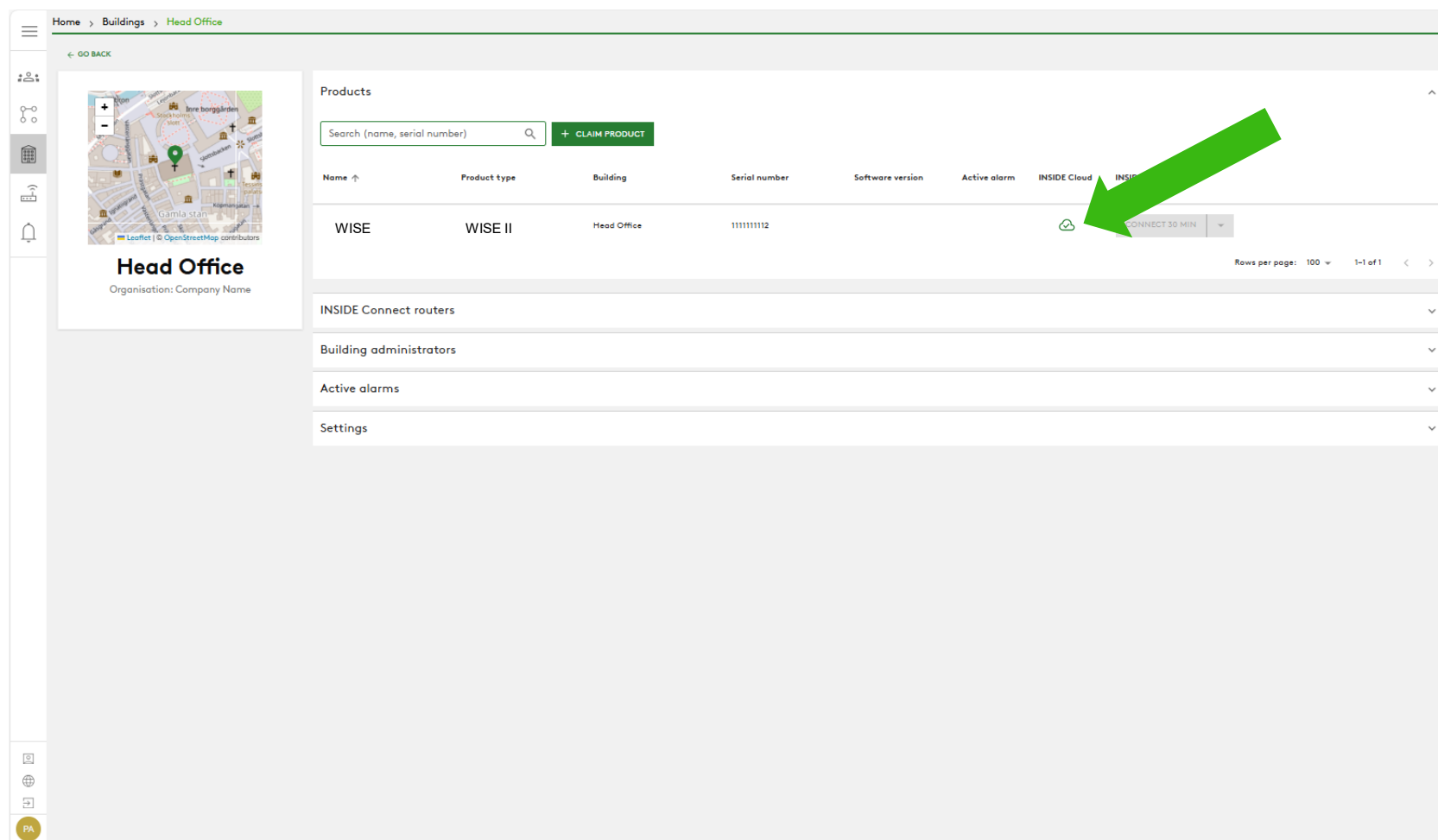
4. Copiar el código de identificación y activación, pegarlo en el campo de texto correspondiente de la interfaz HMI del producto y pulsar «Activar».
Asegurar que el botón «Swegon INSIDE» también esté activado. Ir a la página siguiente.



5. Iniciar sesión en el SuperWISE e ir a «Comunicación».



6. Cuando los productos están conectados y comparten datos con INSIDE Cloud, aparece el símbolo de la nube verde.



The screenshot shows the Swegon web interface. On the left, there is a sidebar with a map of 'Head Office' and a list of products. The main area displays a table of products. A green arrow points to a green cloud icon in the 'INSIDE Cloud' column, indicating that the product is connected to the cloud.

Name	Product type	Building	Serial number	Software version	Active alarm	INSIDE Cloud	INSIDE Cloud
WISE	WISE II	Head Office	111111112				CONNECT 30 MIN

Below the table, there are expandable sections for 'INSIDE Connect routers', 'Building administrators', 'Active alarms', and 'Settings'.

INSIDE Connect: ejemplos de configuraciones IP

- La configuración IP del router se realiza en INSIDE Portal
- Configuración IP en WISE (se realiza en la interfaz web SuperWISE)

Router conectado al puerto 3 de SuperWISE

Configuración del router:

IP: 169.254.235.6

Máscara de red: 255.255.255.248

Configuración de SuperWISE:

IP: 169.254.235.1 (predeterminado)

Máscara de red: 255.255.255.248

Router conectado al puerto 4 de SuperWISE

Configuración del router:

IP: 10.200.1.250

Máscara de red: 255.255.255.0

Configuración SuperWISE:

IP: 10.200.1.100

Máscara de red: 255.255.255.0

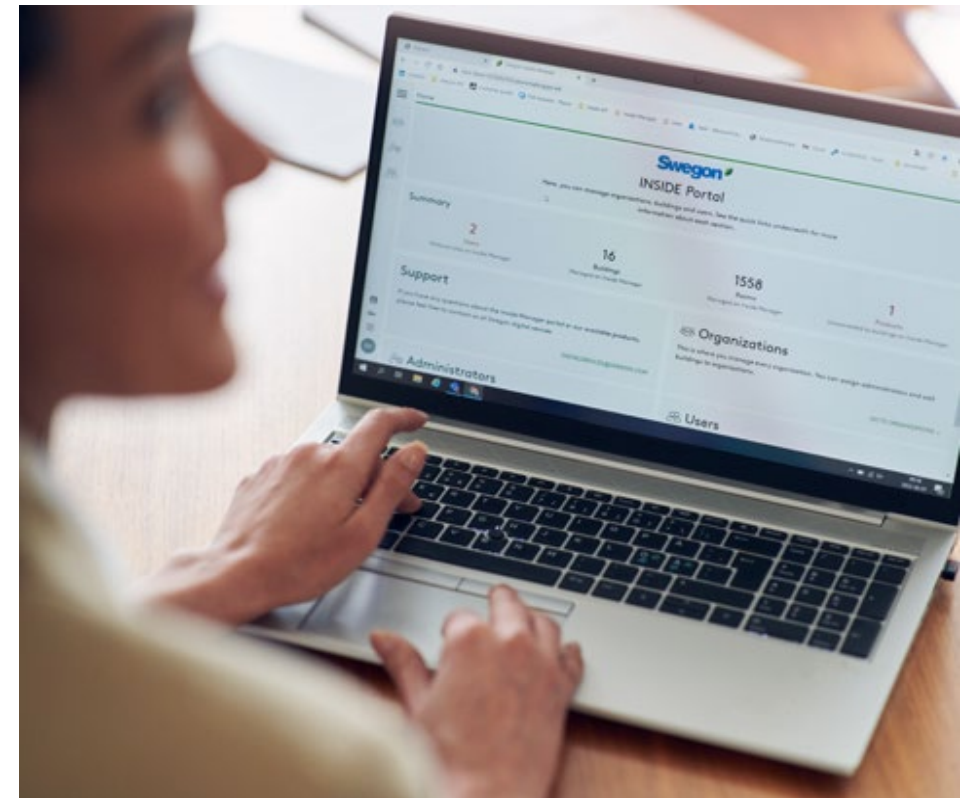
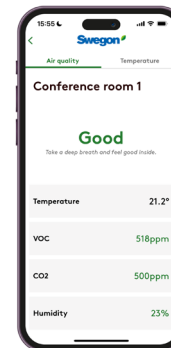
INSIDE Portal

INSIDE Portal es la plataforma para todos los productos Swegon conectados y el hub de los servicios digitales de Swegon.

INSIDE Portal

El hub de los productos Swegon conectados

- Gratuito
- Resumen de los parámetros clave
 - Resumen del sistema
 - Temperatura máxima y mínima
 - Estado de las necesidades de calefacción/refrigeración
 - Grado de ocupación
 - Alarmas activas
- Invitar a usuarios a WISE Room Control



INSIDE Portal : alertas por correo electrónico

Recibir alertas en el correo electrónico desde dispositivos conectados.

Home > Alarm subscriptions

My alarm subscriptions

DELETE SELECTED

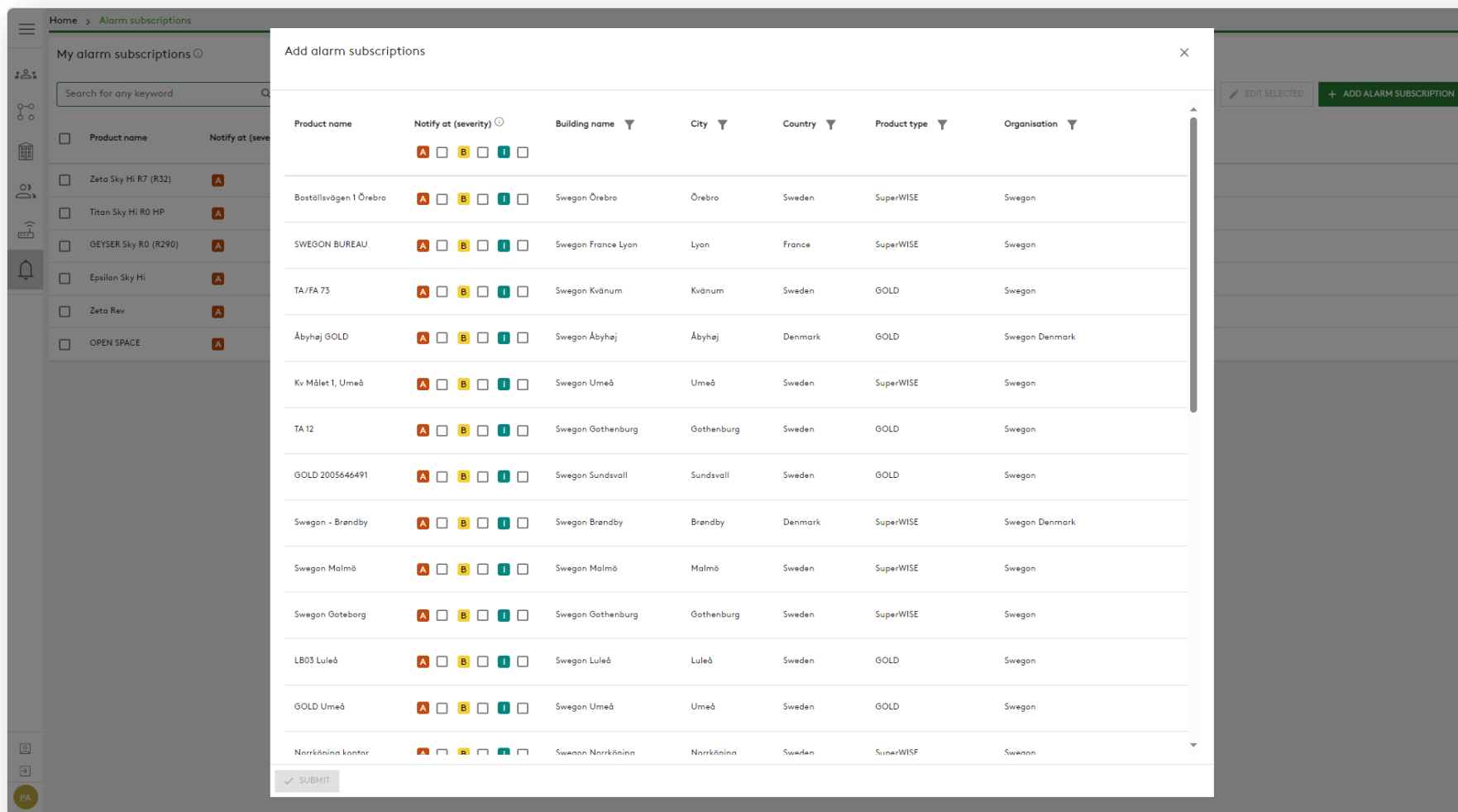
EDIT SELECTED

ADD ALARM SUBSCRIPTION

☐	Product name	Notify at (severity)	Building name	City	Country	Product type	Organisation
☐	Kv Målet 1, Umeå	A B	Swegon Umeå	Umeå	Sweden	SuperWISE	Swegon
☐	Åbyhøj GOLD	A B	Swegon Åbyhøj	Åbyhøj	Denmark	GOLD	Swegon Denmark
☐	Zeta Sky Hi R7 (R32)	A	Swegon Cantarana	Cantarana	Italy	BlueBox Chiller/Heatpump	Swegon
☐	Titan Sky Hi R0 HP	A	Swegon Cantarana	Cantarana	Italy	BlueBox Chiller/Heatpump	Swegon
☐	GEYSER Sky R0 (R290)	A	Swegon Cantarana	Cantarana	Italy	BlueBox Chiller/Heatpump	Swegon
☐	Epsilon Sky Hi	A	Swegon Cantarana	Cantarana	Italy	BlueBox Epsilon SKY	Swegon
☐	Boställsvägen 1 Örebro	A B I	Swegon Örebro	Örebro	Sweden	SuperWISE	Swegon
☐	SWEGON BUREAU	A B I	Swegon France Lyon	Lyon	France	SuperWISE	Swegon
☐	Zeta Rev	A	Swegon Cantarana	Cantarana	Italy	BlueBox Chiller/Heatpump	Swegon
☐	TA/FA 73	A B I	Swegon Kvånum	Kvånum	Sweden	GOLD	Swegon
☐	OPEN SPACE	A	Swegon Cantarana	Cantarana	Italy	GOLD	Swegon

INSIDE Portal : alertas por correo electrónico

Seleccionar las alertas sobre las que se desea recibir información por correo electrónico.



My alarm subscriptions

Search for any keyword

Product name	Notify at (severity)
☐ Zeta Sky Hi R7 (R32)	☒ A
☐ Titan Sky Hi R0 HP	☒ A
☐ GEYSER Sky R0 (R290)	☒ A
☐ Epsilon Sky Hi	☒ A
☐ Zeta Rev	☒ A
☐ OPEN SPACE	☒ A

Add alarm subscriptions

Product name	Notify at (severity)	Building name	City	Country	Product type	Organisation
	☒ A ☐ B ☐ I					
Boställsvägen 1 Örebro	☒ A ☐ B ☐ I	Swegon Örebro	Örebro	Sweden	SuperWISE	Swegon
SWEGON BUREAU	☒ A ☐ B ☐ I	Swegon France Lyon	Lyon	France	SuperWISE	Swegon
TA/FA 73	☒ A ☐ B ☐ I	Swegon Kvänum	Kvänum	Sweden	GOLD	Swegon
Äbyhøj GOLD	☒ A ☐ B ☐ I	Swegon Äbyhøj	Äbyhøj	Denmark	GOLD	Swegon Denmark
Kv Målet 1, Umeå	☒ A ☐ B ☐ I	Swegon Umeå	Umeå	Sweden	SuperWISE	Swegon
TA 12	☒ A ☐ B ☐ I	Swegon Gothenburg	Gothenburg	Sweden	GOLD	Swegon
GOLD 2005646491	☒ A ☐ B ☐ I	Swegon Sundsvall	Sundsvall	Sweden	GOLD	Swegon
Swegon - Brøndby	☒ A ☐ B ☐ I	Swegon Brøndby	Brøndby	Denmark	SuperWISE	Swegon Denmark
Swegon Malmö	☒ A ☐ B ☐ I	Swegon Malmö	Malmö	Sweden	SuperWISE	Swegon
Swegon Göteborg	☒ A ☐ B ☐ I	Swegon Gothenburg	Gothenburg	Sweden	SuperWISE	Swegon
LB03 Luleå	☒ A ☐ B ☐ I	Swegon Luleå	Luleå	Sweden	GOLD	Swegon
GOLD Umeå	☒ A ☐ B ☐ I	Swegon Umeå	Umeå	Sweden	GOLD	Swegon
Norrkänninga kontor	☒ A ☐ B ☐ I	Swegon Norrkänninga	Norrkänninga	Sweden	SuperWISE	Swegon

✓ SUBMIT

EDIT SELECTED + ADD ALARM SUBSCRIPTION

INSIDE Portal : Resumen de dispositivos conectados



The screenshot displays the 'Buildings' section of the Swegon INSIDE Portal. It features a sidebar with navigation icons and a main content area with a table of buildings. A green callout box highlights the table's columns: Name, City, Country, Number of products, and Role. The table lists 17 buildings, each with its name, city, country, number of products, and the role of the administrator (Organisation Admin). The bottom of the page shows pagination information: 'Rows per page: 100' and '1-17 of 17'.

Name	City	Country	Number of products	Role
Swegon Åbyhøj	Åbyhøj	Denmark	1	Organisation Admin
Swegon Borås	Borås	Sweden	2	Organisation Admin
Swegon Brøndby	Brøndby	Denmark	2	Organisation Admin
Swegon Cantarana	Cantarana	Italy	6	Organisation Admin
Swegon France Lyon	Lyon	France	2	Organisation Admin
Swegon Gembloux	Gembloux	Belgium	1	Organisation Admin
Swegon Gothenburg	Gothenburg	Sweden	4	Organisation Admin
Swegon Kvänum	Kvänum	Sweden	4	Organisation Admin
Swegon Kvänum Testcenter	Kvänum	Sweden	2	Organisation Admin
Swegon Luleå	Luleå	Sweden	2	Organisation Admin
Swegon Malmö	Malmö	Sweden	1	Organisation Admin
Swegon Norrköping	Norrköping	Sweden	1	Organisation Admin
Swegon Örebro	Örebro	Sweden	1	Organisation Admin
Swegon Stockholm	Stockholm	Sweden	1	Organisation Admin
Swegon Sundsvall	Sundsvall	Sweden	1	Organisation Admin
Swegon Tomelilla	Tomelilla	Sweden	1	Organisation Admin
Swegon Umeå	Umeå	Sweden	2	Organisation Admin

Resumen completo de todos los edificios de la organización

- Nombre del edificio
- Ubicación del edificio
- Número de productos

INSIDE Portal: Resumen de los dispositivos conectados



Home > Buildings > Swegon Cantarana

GO BACK

Swegon Cantarana
Cantarana, Italy
Latitude: 45.1993380911563
Longitude: 12.094361755745242

Products

Search (name, serial number)

Name ↑	Product type	Building	Serial number	Software version	Active alarm	Connected
Epsilon Sky Hi	BlueBox Epsilon SKY	Swegon Cantarana	SB1*****	61.1.3		
GEYSER Sky R0 (R290)	BlueBox Chiller/Heatpump	Swegon Cantarana	SB1*****	701.138.129.4		
OPEN SPACE	GOLD	Swegon Cantarana	20057*****	2.43		
Titan Sky Hi R0 HP	BlueBox Chiller/Heatpump	Swegon Cantarana	SB1*****	701.140.130.9		
Zeta Rev	BlueBox Chiller/Heatpump	Swegon Cantarana	SB1*****	701.140.130.9		
Zeta Sky Hi R7 (R32)	BlueBox Chiller/Heatpump	Swegon Cantarana	SB1*****			

Rows per page: 100 1-6 of 6

Building administrators

Active alarms

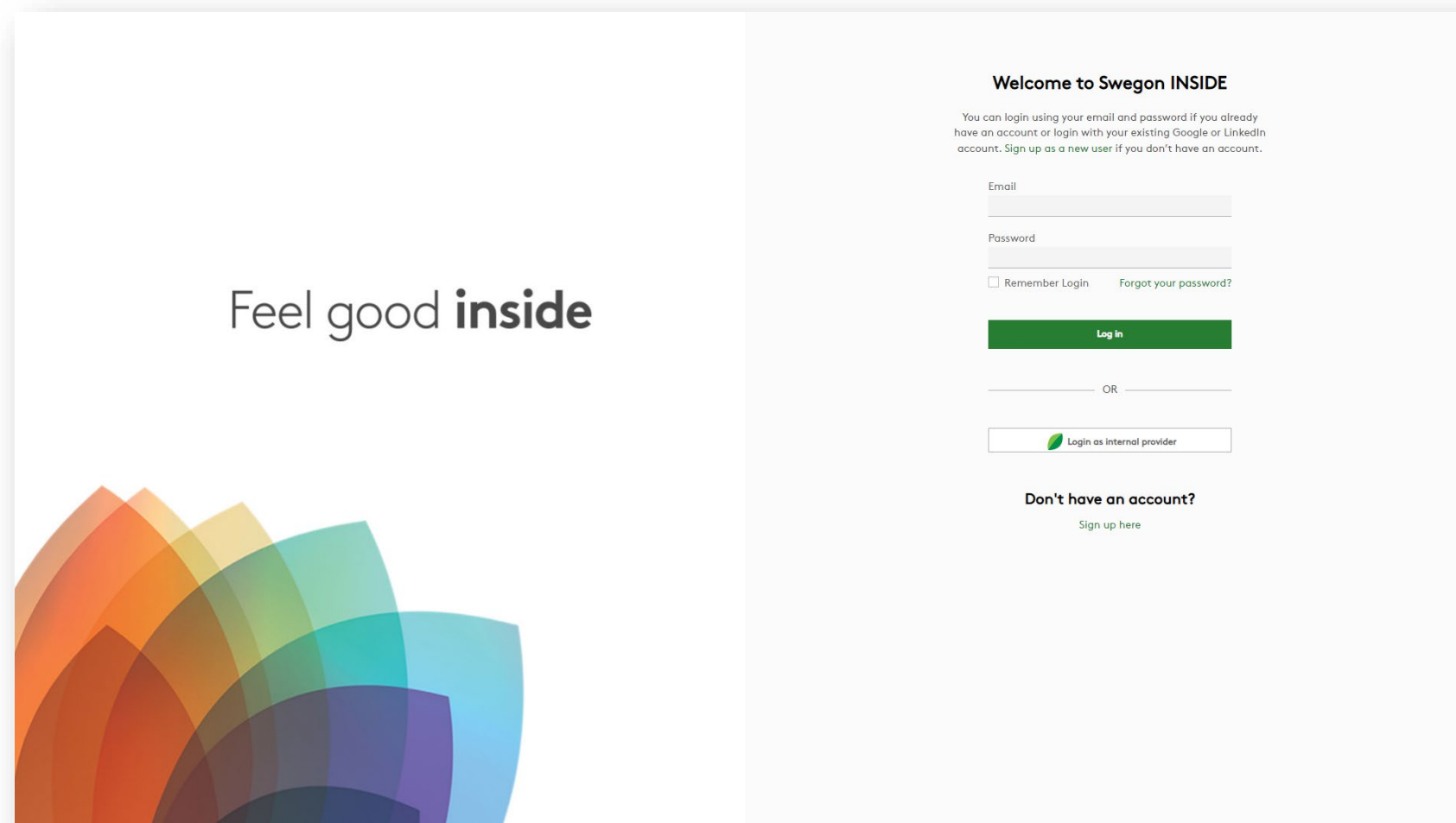
Resumen completo de los productos Swegon en cada edificio

- Ubicación
- Versión del software
- Alarmas activas

CLAIM PRODUCT

INSIDE Portal

Iniciar sesión en el INSIDE Portal aquí: [Portal INSIDE de Swegon](#)



The image shows a screenshot of the Swegon INSIDE login page. On the left side, there is a decorative graphic consisting of several overlapping semi-circles in shades of orange, yellow, green, and blue. The text "Feel good **inside**" is displayed in a large, dark font. On the right side, the login form is titled "Welcome to Swegon INSIDE". Below the title, there is a paragraph of text: "You can login using your email and password if you already have an account or login with your existing Google or LinkedIn account. Sign up as a new user if you don't have an account." The form includes input fields for "Email" and "Password". Below the password field, there is a checkbox labeled "Remember Login" and a link "Forgot your password?". A green "Log in" button is positioned below the input fields. Below the button, there is a horizontal line with the text "OR" in the center. Underneath the line, there is a button with a green leaf icon and the text "Login as internal provider". At the bottom of the form, there is a section titled "Don't have an account?" with a link "Sign up here".

Feel good **inside**

Welcome to Swegon INSIDE

You can login using your email and password if you already have an account or login with your existing Google or LinkedIn account. Sign up as a new user if you don't have an account.

Email

Password

☐ Remember Login [Forgot your password?](#)

Log in

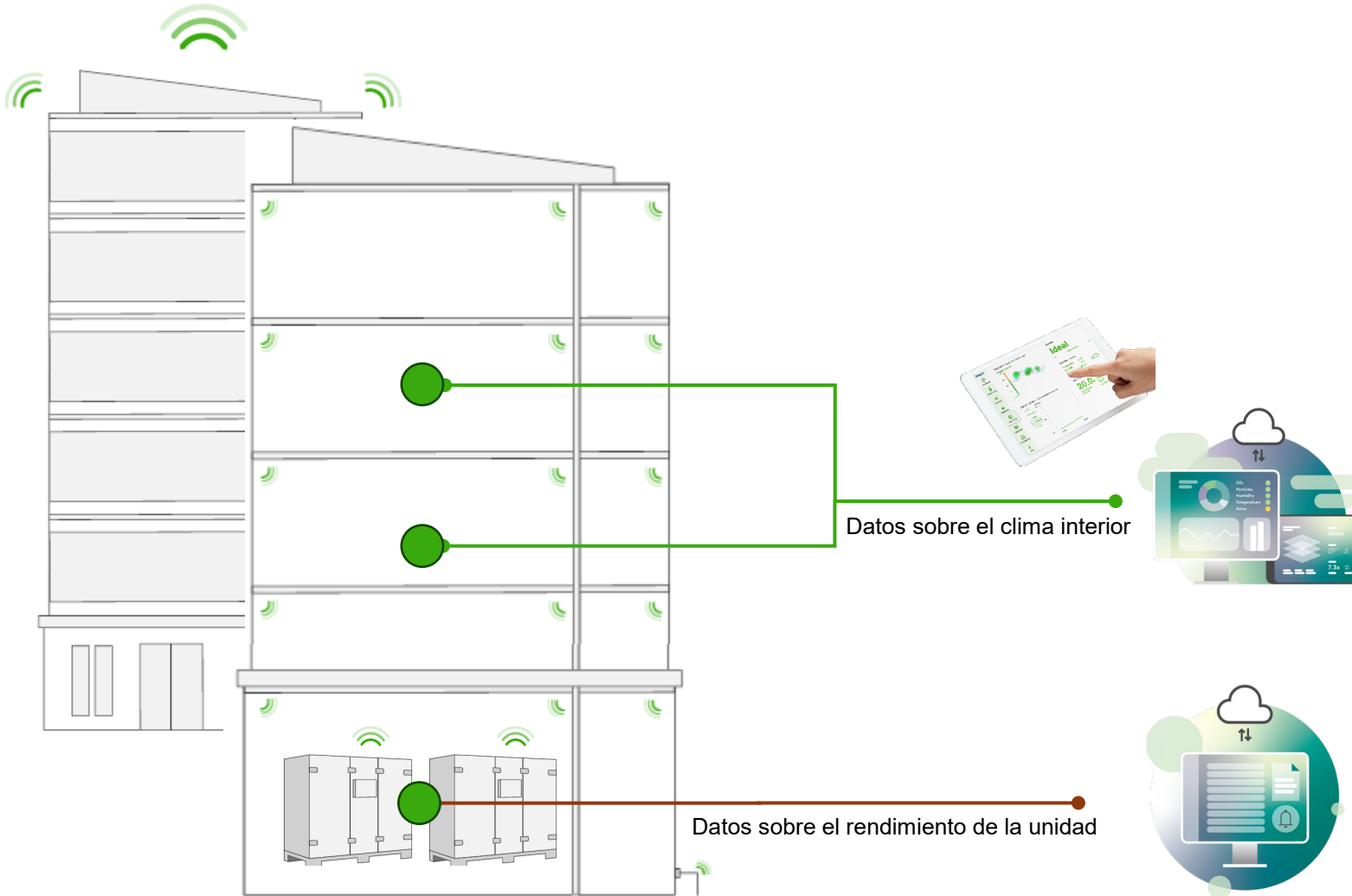
OR

 Login as internal provider

Don't have an account?

[Sign up here](#)

Servicios digitales



INSIDE Analytics & Visualiser
Análisis y visualización del clima interior.

INSIDE Portal
Supervisión remota de los parámetros clave de la unidad, las alarmas activas y el consumo energético.

Swegon 



Feel good **inside**

